

# Service Charter 2026

Information for  
those travelling

autostrade  
per l'Italia



**THE COMPANY**

About us	4
The network of Autostrade per l'Italia and its subsidiaries	6
Core Principles	10
Sustainability	12
Wonders	14

**CUSTOMER SERVICES**

Overview	16
----------	----

**TRAVEL SERVICES**

Tolls	18
How to pay tolls	20
Toll Cashback	23
Traffic Information	24
Safety	26
The Tutor	30
Traffic Management	32
Quality Policy and Management	38
Quality indicators and factors	40

**INFORMATION SERVICES AND COMMUNICATION**

Autostrade per l'Italia website and App	42
Reports, Information and Complaints	46
The Conciliation Procedure	50

**REST SERVICES**

Service Stations	52
Service Accessibility	56
Service Stations - Fuel and e-Vehicle Charging	58
Service Stations - Food & Beverage and Other Services	66
Parking areas	78

The Service Charter is the document used by Autostrade per l'Italia to inform users about services connected with the use of its motorway network and associated areas.

This document is drawn up in accordance with: (i) Prime Ministerial Directive of 27 January 1994 establishing the principles on the provision of public services; (ii) Directive of the Minister of Infrastructure and Transport no. 102 of 19 February 2009 on the adoption of the Service Charter and the related Operating Instructions provided by the same Ministry in a note dated 29 January 2010.

The Autostrade per l'Italia Service Charter has also been drawn up in compliance with the requirements established by the Transport Regulation Authority in Resolution no. 132 of 26 September 2024 on "Approval of measures concerning the minimum rights, including compensation, that may be claimed by users from motorway concessionaires and operators of services provided in the service areas of motorway networks".

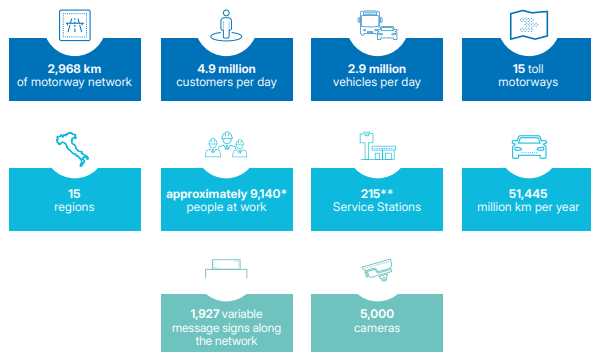
The Service Charter contains a description of the services offered and the main information on how, when and where to use them. It also provides an informative framework on the Autostrade per l'Italia quality management policies, highlighting a number of specific standards that allow objective measurement of the quality of the services offered.

It represents an important tool for transparency that allows users to verify compliance with the commitments made by the Company and to express evaluations and requests in the forms of communication and complaints planned for this purpose.

# About US

## Autostrade per l'Italia

Autostrade per l'Italia is one of Europe's leading concessionaires for the construction and management of toll motorways, managing around 3,000 km of network in Italy.



\* The figure refers to the Concessionaires and Companies operating in Italy that are subsidiaries of Autostrade per l'Italia.

\*\* The figure refers to all Concessionaires of the Autostrade per l'Italia Group.

## Concessionaires

The Autostrade per l'Italia Group motorway concessionaires are:

- **Società Autostrada Tirrenica** (99.99%) engaged in the management of the Livorno-Rosignano-San Pietro in Palazzi section and the Civitavecchia-Tarquinia section for a total of 55 km;
- **Società Italiana per Azioni per il Traforo del Monte Bianco** (51%), operator of the Italian part of the Mont Blanc Tunnel (6 km);
- **Raccordo Autostradale Valle d'Aosta** (subsidiary of Società Italiana per Azioni per il Traforo del Monte Bianco, held for 58%), arterial road connecting Aosta and Mont Blanc (32 km);
- **Tangenziale di Napoli** (100%), the backbone serving the Naples Metropolitan Area (20 km).



# The network of Autostrade per l'Italia and its subsidiaries

Visit [www.autostrade.it](http://www.autostrade.it) for all the information on the routes and services available on the Autostrade per l'Italia network.



	AUTOSTRADE PER L'ITALIA	SUBSIDIARY CONCESSIONAIRES
KM OF NETWORK	2,855	113
TOLL BOOTHS	240	17
SERVICE STATIONS	204	11
PARKING AREAS	101	6
CUSTOMERS PER DAY (MILLIONS)	4.4	0.5
VEHICLES PER DAY (MILLIONS)	2.6	0.3

## Other Group Companies



Leader in the development and integration of Intelligent Transport Systems solutions and a centre for research and innovation within the Autostrade per l'Italia Group.



Centre of engineering excellence that manages key projects and coordinates every phase: from design to project management while maintaining a focus on the development of safe, sustainable and state-of-the-art infrastructure.



Deals with the construction, maintenance, reinstatement and modernisation of infrastructure and the development of road paving materials and technologies.



Generates energy from renewable sources by capitalising on the areas along and around the motorway network and developing new plants.



Markets spaces, advertising services and events in the Service Stations.



Coordinates tax and payroll services, as well as facility and fleet management services. It recovers debts arising from unpaid motorway tolls for the Concessionaires and manages customer support.



Responsible for cleaning the toilet facilities and forecourts of Service Stations, as well as the toll booths, islands and station forecourts along the network.



# Core Principles

Listed below are the **Core Principles**, set out in the Ministry of Infrastructure and Transport Directive of 19 February 2009 (Directive for the adoption of the Motorway Service Charter), which motorway concessionaires must adhere to when providing user services.

## Equality

When providing services to users, Autostrade per l'Italia makes no distinction based on sex, race, language, religion or political beliefs and guarantees equal treatment and conditions for the service provided. Autostrade per l'Italia takes the necessary steps to adapt the way the service is provided to the needs of disabled people.

## Impartiality

Relations between Autostrade per l'Italia and users are inspired by the criteria of objectivity, fairness and impartiality.

## Continuity

Autostrade per l'Italia provides its services in compliance with the procedures established by the sector's regulatory framework, on a continuous, regular and uninterrupted basis. Irregular operations or service interruptions are handled in accordance with industry and company regulations. In these cases, Autostrade per l'Italia takes measures to cause users as little inconvenience as possible.

## Participation

Autostrade per l'Italia guarantees user participation in the provision of the service, both to protect the right to correct service provision and to foster cooperation with Autostrade per l'Italia. Autostrade per l'Italia welcomes suggestions, reports and complaints on the services and products provided, according to the procedures described on page 46.



## Efficiency and effectiveness

Autostrade per l'Italia provides the service in a way that ensures efficiency and effectiveness. Autostrade per l'Italia takes appropriate measures to achieve these objectives.

## Road safety

Autostrade per l'Italia is committed to adopting innovative tools and pursuing actions for the continuous improvement of managing and monitoring the infrastructure on its network, with the aim of reducing the number and consequences of vehicle accidents.

## Environmental protection and respect

Autostrade per l'Italia complies with environmental policies and strategies aimed at controlling and mitigating the impact of its activities on the environment as well as containing consumption and reducing the use of natural resources.

# Autostrade per l'Italia and Sustainability

In line with the Sustainable Development Goals of the Agenda 2030, the Autostrade per l'Italia Group integrates sustainability into its business model as a distinctive element of its mission.

## OUR COMMITMENT



### ENVIRONMENT

#### Net zero

The Group is committed to an ambitious journey to bring its direct and indirect carbon footprint to zero through:

- mitigation of climate impacts through the reduction of the carbon footprint and the development of sustainable mobility models;
- adaptation and resilience of its infrastructure to climate change.

#### Sustainable infrastructure

Autostrade per l'Italia strives to develop a safe and resilient infrastructure and to protect the ecosystem balance in the design, construction and maintenance of the network, while minimising environmental impact. The Group has, therefore, developed a sustainable infrastructure model that integrates ESG into its entire life cycle, promoting the adoption of innovative solutions in all areas and the involvement of the local communities concerned.



### SOCIAL

#### Safety

##### Traffic safety

Many projects have been carried out over the years, which have helped reduce the mortality rate along the Group's network by more than 82% since 1999.

#### Occupational health and safety

The Group complies with the highest international health and safety standards to implement continuous improvement towards a zero accidents goal.

#### Community and Territory

##### Dialogue with communities

Ongoing relations with local authorities and the population is an essential tool used by the company to respond to the needs of the territory and to carry out a constant analysis of the social, environmental and economic impact of infrastructure.

##### Corporate philanthropy and solidarity and social mobility projects

Autostrade per l'Italia has set up the Solidarity and Social Mobility Projects Committee to direct, coordinate and monitor the social initiatives undertaken by the Autostrade per l'Italia Group.

#### Developing resources

##### Diversity, Equity & Inclusion

Promoting diversity plays a central role in the Group's ESG objectives, be it gender, age or education.

##### Employer branding

The Group focuses on the continuous exchange of expertise, development of resources and the search for new talent.

##### Welfare

Autostrade per l'Italia has always been committed to valuing its people and ensuring their well-being.



### GOVERNANCE

The Group operates in accordance with the principles of legality, accountability and transparency and bases its sustainability model on governance aligned with best practice that extends to all levels of the organisation.

To learn more click [here](#) or scan the QR code.



# Wonders

## Discover the Italy of wonders.

Promotion of the beauty of the national territory continued in 2025 with "Wonders. Discover the Italy of wonders". The project promotes Italy's cultural, natural and gastronomic heritage with over 500 travel experiences designed in collaboration with top partners: Touring Club Italiano, WWF, Slow Food Italy and the Italian National Commission for UNESCO.

The initiative also promotes the culture of "sustainable travel through a collection of itineraries designed by "Non Sprecare", a leading website for sustainability.

The project also includes the promotion of open-air museum "Villa dei Volusii", an extra-urban residential complex discovered in 1961 during the construction works of the Autostrada del Sole motorway between Rome and Florence, in collaboration with the Ministry of Culture and Aperti per Voi - an initiative of the project partner Touring Club Italiano.

Wonders is the innovative and personalised soundtrack to rediscovering the Italian territory, with particular attention to lesser-known destinations. The website [www.wonders.it](http://www.wonders.it) features a geolocalised map, over 250 podcast episodes that can also be enjoyed on Spotify, expertly articulated by Luca and Paolo, and 2 social media channels (Instagram and Facebook) to interact with the community.

## The key numbers:

- **100 Service Stations in the network** use totems, multimedia systems and the Infomoving television circuit to describe the beauty of our country with specially produced videos;
- **over 500 travel experiences**;
- **over 1,000 locations promoted**;
- **over 300 Touring posters** along the motorway network promote the project and the beauty of the surrounding area;
- **more than 250 podcast episodes featuring the voices of Luca and Paolo** who report on the initiative's engaging and original itineraries.



To learn more click [here](#) or scan the QR code.



# Customer Services

The “Customer Services” section of the site contains all the services and information available for managing a trip, the rest areas and how to communicate with the Company. This chapter contains key information on the following services.

## TOLL

- How the toll is calculated
- Toll classes
- How to pay the toll at the toll booth

## UNPAID TOLL

- What is a Non-Payment Report?
- How to self-certify the entry toll booth
- How to settle an unpaid toll or a reminder letter
- See the main **FAQs**.

## TOLL REFUND

- Payment errors at the toll booth (wrong change from automatic machine; credit or debit card charge; vehicle class detection)
- Demagnetised prepaid Viacard, card swallowed at toll booth due to non-use and/or remaining credit
- Toll cashback following delays due to roadworks

## TOLL INVOICING AND REPLACEMENT TRANSIT RECEIPT

- Toll invoicing
- Invoicing for a prepaid Viacard
- Invoicing for a settled unpaid toll
- How to request a replacement transit receipt

## CONCILIATION

Autostrade per l'Italia and 20 Consumer Associations have set up a joint ADR body for out-of-court settlement of any disputes that arise between users and the company. If you have already made a complaint and are not satisfied with the response, you can apply for conciliation either via the web page of the Body or with the member associations. The procedure is free of charge and has a maximum expected duration of 90 days.

## DAMAGE CLAIMS

Submitting a claim for those who have suffered damage and believe that the concessionaire may be liable.

## WEB FORM FOR ENQUIRIES AND REPORTS

To send us your reports and enquiries on key company issues. By using this form you will receive a response as quickly as possible.

## COMPLAINTS WEB FORM

Should you wish to send us a complaint that is not related to damage claims, you can use this form. More information is available [here](#).

To learn more click [here](#) or scan the QR code.



# Tolls





## What is the tariff?

The motorway toll is the amount the Customer must pay for the use of the motorway. Toll revenues are used to recover investments already made or yet to be made, to remunerate them, and to bear the costs of modernisation, innovation, operation and maintenance of the network.

## How the toll is calculated

The toll is calculated by multiplying the unit tariff (per km) payable to Autostrade per l'Italia, increased by an amount to be paid to Anas S.p.A. (Law 102/2009 and Law 122/2010) – for the length in kilometres of the route travelled – considering that, in addition to the kilometres between one toll booth and another, the kilometres of the junctions, slip roads and freeway sections before and after the toll booth, built and operated by the concessionaire<sup>1</sup>, are counted. VAT (22%) must be added to the amount obtained and rounded up or down to the nearest 10 cents. Rounding is applied automatically without any discretion on the part of Autostrade per l'Italia and is governed by Interministerial Decree no. 10.440/28/133 of 12 November 2001 of the Ministry of Infrastructure and Transport and the Ministry of Economy and Finance. The unit tariff applied depends on the type of vehicle used (5 classes) and the characteristics of the motorway sections travelled (flat road or mountain).

## Unit tariffs for users of the Autostrade per l'Italia network (€/km 2026)<sup>2</sup>

VEHICLE CLASSES	VEHICLE CHARACTERISTICS	PLAIN TARIFF €/KM	MOUNTAIN TARIFF €/KM	ANAS SHARE	VAT
A		0.05850	0.07035	0.00600	22%
B		0.06002	0.07216	0.00600	
3		0.06901	0.08298	0.01800	
4		0.11403	0.13710	0.01800	
5		0.13802	0.16591	0.01800	

## The annual toll increase

The annual increase of the unit tariff is applied as per a formula determined by the Transport Regulatory Authority. The effects of the application of this increase are communicated, at the outcome of the annual tariff updating procedure, by means of an interministerial decree signed by the Minister of Infrastructure and Transport and the Minister of the Economy, after obtaining the opinion of the Transport Regulatory Authority. Due to the effect of rounding to the nearest 10 cents, however, the final toll increase between an entry and an exit toll booth may be higher or lower than, or the same as the annual increase of the unit tariff. It may even happen that on some routes, the toll does not increase for a few years and the annual increase is recovered, cumulatively, in a later year.

The tariffs effective from 1 January 2026 are 1.50% higher than the 2025 tariffs.

Below are some examples of tolls from 2021:

Entry toll booth	Bergamo	Riccione	Firenze Sud	Roma Sud	% Increase
Exit toll booth	Milano Est	Cattolica	Firenze Impruneta	Napoli Nord	
2021	3.5	0.7	0.5	14.7	0%
2022	3.5	0.7	0.5	14.7	0%
2023	3.5	0.7	0.5	15	2% from 1 January
	3.6	0.7	0.5	15.10	1.34% from 1 July
2024	3.6	0.7	0.5	15.3	1.51%
2025	3.7	0.7	0.5	15.6	1.80%
2026	3.8	0.7	0.6	16	1.50%

As provided for in Interministerial Decree of 30 December 2022, Autostrade per l'Italia applied a tariff adjustment for 2023 in two different phases: +2% from 1 January and +1.34% from 1 July, up to a total value recognised of +3.34%

1. On certain "open-system" motorway sections – characterised by the fact that Customers do not collect the ticket to establish their origin/destination – the calculation of the amount to be paid is based on a lump-sum length established by the Grantor.

2. The tariffs shown are inclusive of VAT (22%) and the share exclusively reserved to the Grantor.

To learn more click [here](#) or scan the QR code.



# How to pay the toll



## Signs for different payment methods.

Below is an illustration of the signage for different payment methods, installed by Autostrade per l'Italia at all toll booths on its network:

**Yellow lanes**  
for payment using electronic toll collection devices:  
Axxes - <https://axxes.fr/it/>  
DKV - [www.dkv-mobility.com/it](http://www.dkv-mobility.com/it)  
Telepass - [www.telepass.com](http://www.telepass.com)  
TollTickets - [www.tolltickets.com/it](http://www.tolltickets.com/it)  
UnipolMove - [www.unipolmove.it](http://www.unipolmove.it)

**Blue lanes**  
for card payment only:  
Viacard, debit card, credit card.

**Blue lanes marked "T" for electronic toll collection and a European flag symbol**  
for payment by Viacard, debit card, credit card and electronic toll collection.

**White lanes**  
with the symbol for cash and the "hand" for payment by cash handled by one of our operators.

**White lanes without an operator**  
with the symbol for cash (no "hand") and cards for payment by: cash at the automatic machines, Viacard, debit card, credit card.



**At these lanes**, users can pay with the debit and credit cards displayed, without typing in their pin and without any toll surcharge.

## Unpaid toll

In some cases toll is not paid at the same time as the transit due to lack of cash payment, incorrect card reading, insufficient credit, etc. Under no circumstances are users permitted to reverse and, at automatic toll booths, they must press the service button and wait for the operator's response. If the issue cannot be resolved, the licence plate is photographed and a receipt containing a Non-Payment Report is issued.

## How to pay the Non-Payment Report

The amount can be paid with no added fees by credit and prepaid debit cards on the Visa, Mastercard, Postepay and Maestro circuits:

- on the website [www.autostrade.it](http://www.autostrade.it)
- through the Autostrade per l'Italia App

Alternatively, payment can be made:

- at motorway toll booths on the Autostrade per l'Italia network at manned stations;
- by bank transfer to the account payable to Autostrade per l'Italia S.p.A., at INTESA SANPAOLO, IBAN IT39E0306902887100000002973 indicating the vehicle registration number and the Unpaid Toll number in the payment reference; if the vehicle registration number and the unpaid toll number are not specified, it will not be possible to allocate the payment correctly.
- at the more than 40,000 Mooney points (bars, tobacconists, newsagents) nationwide (full list on [www.mooney.it](http://www.mooney.it)). The Mooney service charges a fee.

Possible savings for special categories of users (such as motorbikes)

# Toll Reimbursement

## Payment terms

Pay free of charge within 15 days from the date of issue. After this period the amount will be increased by administration of fees (Art. 176/11-bis, Italian New Highway Code).

In the failure to pay the above amounts, the relative documents will be forwarded to the Traffic Police for consequent notification of administrative sanctions pursuant to Article 176, paragraphs 11 and 21 of the Italian Highway Code for ascertained breach of the obligation to pay the motorway toll (which provides for the payment of between €87.00 and €344.00 and the deduction of 2 points from the driving licence, pursuant to Article 126-bis of the Highway Code, it being understood that the application of sanctions does not remove the obligation to pay the toll).

## Customers without an entry ticket

If the entry ticket is not presented at the exit toll station, the toll is calculated, by law, from the farthest toll booth. However, customers have the option of self-certifying the entry toll booth in a simple way and paying the toll for their actual journey by accessing the self-certification form for the entry toll booth found here. Autostrade per l'Italia reserves the right to accept self-certification from the entry toll booth, and to carry out subsequent checks on the truthfulness of the declarations made.

For more information on Non-Payment Reports:

[www.autostrade.it](http://www.autostrade.it)

803.111

[info@autostrade.it](mailto:info@autostrade.it)

From 1st June 2026 terms and conditions change!

As of 1st June 2026 the system for reimbursements will be applied as prescribed by the Italian Transport Authority (Autorità di Regolazione dei Trasporti) with Resolution n.132/2024, integrated and modified by Resolution n. 211/2025. Previous service conditions will continue to apply to transits completed before 31st May 2026.

To find out if you are entitled to a reimbursement register your number plate or electronic payment device - you will receive a refund automatically when due.

Otherwise use the receipt issued at toll booths and as of 1st June 2026 you can request a refund without having to register, using the Muovy Cashback app or accessing the Cashback section of [www.autostrade.it](http://www.autostrade.it)

To learn more click [here](#) or scan the QR code.



### OUR COMMITMENT TO A BETTER SERVICE

	2000	2025
% payments with electronic toll device	32.8	66.32
% payments with other automated systems (Viacard, Debit Card, Credit Card, Automatic Machine)	22.6	28.61
% payments in cash to operator	44	4.55
% transits via automatic lanes ending with a Non - Payment Report	0.6	0.52

# Traffic information

Real-time traffic news distributed via the main media channels. The Rome Traffic Centre and the Radio Information Centres of the nine Regional Offices monitor the network 24/7.

A sector leader, Autostrade per l'Italia has an array of tools, systems and devices dedicated to traffic info as well as an extensive network of Information Centres operating 24/7, distributed throughout the country. Radio Information Centres at the Regional Offices continuously collect and update data recorded by more than 5,000 cameras, from roadside operators, traffic police patrols and customer reports and send them, with the aid of dedicated IT platforms, to the Rome Traffic Centre, which is responsible for distributing traffic information.

## Information channels

### RTL 102.5

**RTL 102.5 is Italy's leading private FM radio station.**

Available nationwide, it reaches around 8 million listeners every day and broadcasts:

- every day, 24 hours a day;
- 27 daily traffic updates with the traffic information segment Viaradio, produced by Autostrade per l'Italia's Traffic Centre;
- additional broadcasts in the event of major traffic disruptions on the network.

Broadcasts are also available on the RTL 102.5 Play App, on the rtl.it website and radio programming on channel 736 Sky and 36 DDT.

Around 70 daily broadcasts on RTL 102.5 Traffic Autostrade per l'Italia, the DAB radio station run by Autostrade per l'Italia and RTL 102.5. Available on: DAB radio, the RTL 102.5 Play App, the rtl.it website and radio programming on channel 737 Sky and 233 DTT.



### ISORADIO 103.3

The RAI channel dedicated to traffic information and national road and motorway traffic broadcasts:

- Monday to Friday, 9 broadcasts per day and 2 on Sunday afternoon, operated by Autostrade per l'Italia;
- in the event of significant disruption, extraordinary measures by the heads of the nine Regional Offices.

**Rai Isoradio**



### TV: Channel 5 and La7

Every morning, between 05:30 and 07:30, the main traffic news for the motorway network is broadcast on TG5 and Tg La7.



### TOLL FREE NUMBER

Free number. Option 1 has traffic information, 180 telephone lines, available 24/7.



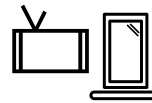
### WEBSITE WWW.AUTOSTRADE.IT

The Autostrade per l'Italia website (also available in mobile version) provides information on traffic, weather, webcams, routes and travel costs. The same information is also available at www.rtl.it.



### AUTOSTRADE PER L'ITALIA APP

The App offers quick and easy access to real-time traffic data, webcams across the entire network, and details of any traffic jams, accidents, road closures or roadworks. There is also up-to-date information on routes and Service Stations.



### INFOMOVING CIRCUIT

Information on traffic, weather and current affairs is broadcast in the Service Stations on the motorway network through the Infomoving TV circuit of:

- 411 screens;
- 106 upright touch screens.



### VARIABLE MESSAGE BOARDS

The 1,927 Variable Message Boards located throughout the Group's network keep customers constantly updated while travelling. They contain traffic messages about accidents, roadworks, traffic jams and delays, travel times and weather events. In regular traffic situations no traffic information is transmitted, and the boards instead show other types of messages (safety, driving advice).

To learn more click here or scan the QR code



### X

@Viabilita\_ASPI, Autostrade per l'Italia's official "X" channel with real-time traffic updates.



### AUTOSTRADE PER L'ITALIA TELEGRAM CHANNEL - LIGURIA

This channel is dedicated to traffic conditions in the Liguria region, providing regular updates on roadworks and journey times.

## OUR COMMITMENT TO A BETTER SERVICE

	2000	2025
% network with Isoradio access	58	74.9
% calls answered by the Traffic Call Centre	70	99.9

# Safety

**On the entire Autostrade per l'Italia network, the mortality rate has reduced by 82%.**

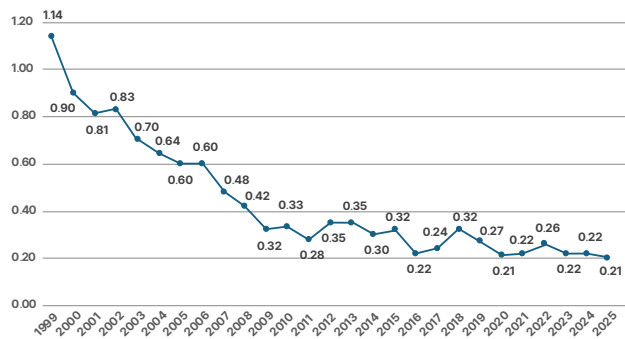
Over the years, Autostrade per l'Italia has implemented **major actions aimed at the continuous improvement of managing and monitoring the network and, in particular, its infrastructure.** In 2020, monitoring of assets on the Autostrade per l'Italia network was outsourced to third parties identified through European public tenders and leading companies in the sector were assigned specific tasks for third-party auditing on said monitoring processes carried out by external parties.

**Autostrade per l'Italia has therefore updated its monitoring and control system for the network's bridges and viaducts and tunnels to bring it into line with the new regulatory framework,** which with the entry into force of the Guidelines on Bridges and Tunnels has introduced a multi-level approach to the management of existing works and is proceeding with the application of the various activities and their progressive alignment to the criteria set out therein. In addition, it classified works on a territorial scale by mapping and assessing risk factors and generating Alert Categories (Level 2), which dictate how often inspections are carried out. To ensure a uniform approach to all works on the network, in 2024 Autostrade per l'Italia progressively extended the scope of the various activities envisaged in the multi-level approach to tunnels of less than 200 m in length.

Starting in 2020, Autostrade per l'Italia also launched a multi-year assessment plan of bridges, viaducts and tunnels on the network to check and adapt them to the latest regulatory standards.

After updating the land register, which was completed in 2024, Autostrade per l'Italia also started a further assessment, specifically for structural support works and rock stabilising systems, which provides for a subsequent assessment of structural and geotechnical vulnerability in order to obtain indications on the appropriateness of inspection frequencies and possible in-depth investigations.

## Mortality rate on the Autostrade per l'Italia network (incl. its subsidiaries).



On the entire Autostrade per l'Italia network, the mortality rate has fallen by 82% between 1999 and 2025.

As part of the strategic and technological developments made by Autostrade per l'Italia, the **ARGO Enterprise Asset Management platform** for the innovative management of the network's assets and the enhancement of data assets is active on all bridges, viaducts and flyovers. The new digital platform integrates inspections, structural monitoring and maintenance to enable continuous infrastructure management.

The system allows quick access to all information related to works, from the status of the infrastructure and assigned activities to the complete digital model and its inspection and maintenance history. The information is accompanied by the entire document archive, from the project to the interventions carried out over time, classed by type of work and structural part in order to allow an immediate characterisation of the structure.

Once the development and testing phase was completed in 2023, the ARGO Asset Management platform was implemented in 2024 to support tunnel inspection activities.

All maintenance activities of network assets and study, research and technological innovation activities benefit from active collaboration with Italy's top universities.

## Safety interventions and results

- Tutor: present on approximately 1,800 km of the motorway network operated by Autostrade per l'Italia and its subsidiaries.
- More than 2,800 specific interventions on points with above-average accident rates (warning signs, lighting, special paving, etc.) from 2013 to 2025.

- Coverage of draining (rainproof) asphalt: 82% with draining as at 31 December 2025 and 80.4 km of special high-adhesion paving in 2025.
- Replacement and modernisation, compared to the "original installation", of approximately 2,765 km of traffic island barriers and approximately 4,161 km of lateral guardrails.
- Closure of all 1,900 open gates on the traffic island with mobile structures so that they can be opened in an emergency.
- In 2025, approximately 221 km of anti-intrusion nets were upgraded to a total of over 1,900 km of coverage since 2019.
- Solutions such as the installation of rumble strips and microbumps for a total of approximately 1300 km, of which 275 km in 2025, are adopted to reduce accidents due to distraction and skidding.
- As at 31 December 2019, all lighting, ventilation and safety works on all 407 supporting arches forming part of the Phase I Tunnel Safety Plan were completed.
- Completion of the safety requirements of Directive 2004/54/EC and Legislative Decree No. 264/06 for all Autostrade per l'Italia tunnels on the TERN network.
- Work is in progress or has already been completed on the 193 supporting arches following the issue by the Permanent Commission for Tunnels of Circular 3499 dated 06/04/2021 and the reverification campaign of the tunnel register.
- Work has been completed to adapt the tunnels to Legislative Decree 264/06 on 92 supporting arches and testing activities have been completed on 58 supporting arches. As at 31.12.2023, the plan is around 83% complete.
- As at 1 May 2019, Autostrade per l'Italia has put in place a series of transitional compensatory measures, also in compliance with the request of the Permanent Commission on Tunnels, aimed at ensuring a level of safety equal to or higher than that required by Legislative Decree No. 264/06, among which the most relevant include:
  - the introduction of a fire surveillance service (24/7) consisting of a series of fixed garrisons where emergency response teams consisting of two operators are deployed with the possibility of intervention within the time frames defined by the Permanent Commission for Tunnels;
  - the creation of a control centre to which all tunnels are connected for surveillance (24/7);
  - the deployment of temporary water reserves and absorption kits for possible spills at tunnel entrances and exits.
  - Enhancement and integration of roadwork signage.

**The Traffic Police ensures monitoring with more than 70 patrols simultaneously on the 2,855 km network.**

Interventions aimed at ensuring road safety **have reduced the mortality rate on the Autostrade per l'Italia network by 82%**, from 1.14 in 1999 (year of privatisation), to 0.21 in 2025.

Users are advised to comply with the regulations set out in the New Highway Code (Legislative Decree 285/1992 and subsequent amendments), which are based on the principle of road safety, the measures issued in application of them, and the requirements made known by means of road signs and variable message panels along the route. These rules shall also apply with regard to the movement and use of services within Service Stations, where users must also follow the instructions and requirements issued by the service providers.

**Breakdown assistance**

In the event of a breakdown or accident on the Autostrade per l'Italia network, users can call:

- ACI 803-116;
- Europe Assistance – Vai 803-803;
- IMA 800-613,613;
- ESA 800-198.254 (for sections: A1 Fabro-Napoli, A1 Dir. Roma Nord, A1 Dir. Roma Sud, A12 Roma-Civitavecchia, A16 Napoli-Lacedonia, A30 Caserta-Salerno);
- AXA 800-111.911 (for sections: A1 Ceprano-Napoli, A16 Napoli-Lacedonia, A30 Caserta-Salerno).
- Car Service Assistenza Stradale 800-002.616 (for sections: A1 Ceprano-Napoli, A16 Napoli-Lacedonia, A30 Caserta-Salerno).

Autostrade per l'Italia authorises sector operators that meet the legal requirements to provide breakdown assistance. According to the authorisation granted, these operators must, in the event of an accident, a stopped vehicle on the road or an emergency lane less than 3 metres wide, comply with response times of 20 minutes for light vehicles and 30 minutes for heavy vehicles.

OUR COMMITMENT TO A BETTER SERVICE	1999	2025
<b>% km with draining (rainproof) asphalt</b> *Approximately 100%, if excluding mountain sections, tunnels, and sections where major works are planned, is covered by high-adhesion treatments.	16.4	82
<b>Km of special high-adhesion paving</b>	0	80.4
<b>Mortality rate</b> (No. of deaths per 100 million km travelled). Figures refer to the network of Autostrade per l'Italia and its Subsidiaries.	1.14	0.21

# The Tutor

**The Tutor system has helped to increase safety for road users.**

**After the first year, the mortality rate on the routes covered fell by 56%.**

Tutor is undoubtedly an integral part of drivers' daily lives. The system automatically detects the average speed of vehicles and, over the years, has become an extraordinary preventive measure capable of reducing accidents. Tutor has been progressively installed along all sections characterised by above-average mortality rates.

The Tutor system has been activated on approximately 1,800 km of carriageways of Autostrade per l'Italia and its Subsidiary Companies. Its operating mechanism detects excess speed calculated by taking into account the time taken by motorists to travel on routes between two points.

Based on the excellent results obtained in terms of road safety, the Consumer Associations have deemed the Tutor to be a much more democratic and fair system than instantaneous speed detection systems since it is capable of acting on systematically dangerous behaviour, by influencing and changing bad driving habits. Over the years it has become an effective prevention system, capable of significantly reducing accidents and in particular those with serious consequences, very often caused by high speeds.

The Tutor is entirely managed by the Traffic Police (by law, the detection and sanctioning of ascertained offences can only be carried out by Traffic Police Officers pursuant to Art. 12 of the Italian Highway Code), which schedules its activity by defining its operating hours and parameters, and which is in charge of ascertaining offences.



To learn more click [here](#) or scan the QR code.



# Traffic management

## Our commitment

Traffic assistance and monitoring operations involve internal and external personnel. The flow of traffic is constantly measured thanks to the over 1,500 sensors installed on the 2,855 km network and a certified control system.

Autostrade per l'Italia takes the utmost care to minimise the inconvenience to users caused by these disruptions through effective operational management of emergencies, careful planning of roadworks and constant distribution of information on current and planned events along the motorways under concession.

Autostrade per l'Italia is engaged on the following fronts:



## Roadwork management

Maintenance works are essential to ensure the safety of travellers. There are around 400 roadworks per day on our network, which not only renew the infrastructure's life cycle, but also increase its original safety levels. Interventions are carried out according to the following main operating standards, except in unforeseeable emergencies:

- planning mainly during off-peak periods;
- design and planning of interventions aimed at minimising the occupation of the carriageway;
- for sites with the most impact, the use of personnel in continuous shifts on a 24-hour basis is envisaged, where possible and compatible with the type of work;
- removal of roadworks, with the exception of immovable ones, during periods and along traffic routes affected by heavy traffic (e.g. summer exodus, Christmas holidays, bank holiday weekends, etc.);
- suspension of work in heavy traffic conditions, compatible with ongoing activities;
- for roadworks that are expected to have a significant impact on traffic, any alternative traffic management measures (e.g. availability of additional lanes in the event of traffic jams) and traffic management plans are defined in agreement with the Traffic Police, as well as a dedicated communication plan possibly shared with local authorities;



The **Traffic Info** section of the [autostrade.it](http://autostrade.it) website not only contains real-time traffic updates, but information about:

- scheduled works (lasting more than 5 days);
- sites with a significant impact on traffic;
- lane availability index;
- planned closures along the network.

To learn more click [here](#) or scan the QR code.



Additional signage will be installed at work sites to provide users with more information about the work in progress.



## Accident and emergency management

In the event of accidents or other emergency situations, **Autostrade per l'Italia and the Traffic Police intervene jointly**: the Traffic Police provides initial assistance to people, ensuring road safety, and Autostrade per l'Italia ensures the timely intervention of its staff and emergency vehicles to restore normal traffic flow, providing constant updates on the traffic situation through all its information channels. On certain occasions, following unforeseen and unforeseeable events, in agreement with the Traffic Police, it may be necessary to temporarily close the section involved for as long as strictly necessary to restore normal traffic conditions. Below are the main conditions for which temporary closures are enforced:

- when, for reasons attributable to the complexity of rescue operations, the time required to resolve the event is expected to be very high and, in relation to the recorded/expected traffic, significantly longer than average journey times are estimated;
- during emergencies that could lead to dangerous traffic conditions (e.g. heavy snow, floods, landslides, etc.)
- following accidents or other emergency events that require the intervention of the Fire Brigade and/or special departments to secure the area, which – as a safety precaution – order the temporary interruption of traffic in the vicinity of the event.

In addition, in agreement with public authorities and local government bodies, where deemed necessary, operational protocols have been drawn up that are activated when certain types of event occur. Some examples are the Emergency Management Plans, provided for the protection of safety in tunnels in accordance with Legislative Decree No. 264/06, or the “Guidelines for the coordinated management of winter emergencies” drawn up by the Company jointly with the Traffic Police Departments and other specific protocols stipulated for risk management (e.g. in the vicinity of certain industrial zones, areas subject to hydrogeological risks, areas subject to national emergency planning such as in the Phlegraean Fields, etc.).

## Potential traffic disruption events

The categories of events that could cause disruptions to motorway traffic and/or dangerous situations can be traced back to events such as accidents, broken down vehicles, vehicles on fire, fires, as well as extraordinary events (e.g. flooding, landslides, etc.) that may require partial closure of the carriageway, reducing the lanes available for transit.

## Average time taken to resolve incidents

Concerning the main events that, in terms of frequency and relevance, interfere with normal traffic (accidents, vehicles on fire, broken down vehicles ...), in 2025 the average resolution time (meant as the time between the event detection and its resolution) was approximately 50 minutes. It should be noted, however, that the resolution time may also deviate significantly from this average value (and be either longer or shorter) on a single event basis. This is due to the degree of complexity of each event, which may depend on multiple external factors, such as the number of vehicles involved, the seriousness of personal injuries, damage to the infrastructure requiring urgent restoration work, hazardous materials dumped into the environment, and the intervention of rescue bodies (traffic police, fire brigade, medical assistance, ASL, etc). Due to the management complexity and to protect everyone's safety (i.e. the personnel of the bodies involved and the users in transit), these interventions may involve operational methods that affect the overall resolution time.



## Winter operations

Autostrade per l'Italia, with the Ministry for Infrastructure and Transport, AISCAT, Anas and the Freight Transport Associations, has defined a Protocol that, as is already the case in the rest of Europe, shares operational escalation to manage snow events according to a “colour” scale, which corresponds to a specific user communication plan, as well as the application of the temporary stoppage of vehicles with a mass of over 7.5 tonnes in the event of heavy snowfall. Traffic management during snowfall is implemented by Autostrade per l'Italia with a complex operational model involving the following resources:

- over 2,500 operational vehicles, including snow ploughs, salt spreaders and special equipment, all equipped with satellite tracking;
- more than 5,000 operators, including internal operators and employees of external companies;
- over 290,000 tonnes of de-icing salt, stored in 180 snow points and 6 intermediate strategic depots;
- 9 Radio Information Centres managing winter operations at local level;
- a National Traffic Event Coordination Centre that supervises and coordinates the activities of the Regional Offices involved in snow events affecting different regions;
- an internal Weather Monitoring and Forecasting Service, to enable better interpretation of weather forecast bulletins issued by accredited national and local sources, and constant monitoring of the evolution of phenomena through continuous forecast updates;
- training activities, including online, for internal and external operators;
- conducting drills, simulating snow events of national significance, to test procedures and systems.



## Toll stations

There are 240 toll stations along the network, with a total of 2,147 lanes, averaging approximately one every 12 km.

Our efforts focus on the following objectives:

- increase the number of dedicated lanes for entry and exit electronic toll collection systems;
- reduce waiting times when requesting assistance;
- expand the number of available lanes or convert them for dynamic management in relation to traffic volumes.

OUR COMMITMENT TO A BETTER SERVICE	2000	2025
% of exit toll booths with dedicated electronic collection lanes	86.00	99.17
% when electronic toll collection exits were unavailable (time)	1.02	1.27
% when other automatic exits were unavailable (time)	2.81	2.07



## Exceptional Transports

Exceptional transports/transits include vehicles/convoys which exceed the configuration limits defined by the New Highway Code in terms of size and/or mass.

Autostrade per l'Italia provides sector operators (road haulage companies or agencies/cooperatives operating in the name and on behalf of the companies themselves) with the **TE online** web portal, which allows digital management of the authorisation procedures required for exceptional transports to use the motorway.

It is also possible to manage the aforementioned authorisation files in "paper" format, at the dedicated departments located in all Autostrade per l'Italia's Regional Offices.

The process of "Planning and provision of the authorisation service for exceptional transits and related monitoring on the motorway network" has Quality Certification according to international standard ISO 9001:2015.

**TE online** is a web portal dedicated to Exceptional Transits (i.e. vehicles/convoys that exceed the configuration limits defined by the New Highway Code in terms of size and/or mass) and in particular to sector operators (road haulage companies or agencies/cooperatives operating in the name and on behalf of the companies themselves). It allows them to digitally manage the authorisation procedures for transit on motorway sections under concession to Autostrade per l'Italia and other interconnected Concessionaires. It is also possible to manage the aforementioned authorisation files in "paper" format, at the dedicated departments located in all Autostrade per l'Italia's Regional Offices.



To learn more click [here](#) or scan the QR code.



# Quality Policy and Management

Improving the perceived quality is the end goal of all our daily efforts.

## Integrated Management System

A management system is a set of activities aimed at the continuous improvement of performance and effectiveness in risk containment. For Autostrade per l'Italia, adopting an integrated management system is a strategic decision that can help improve its overall performance and provide a solid basis for sustainable development initiatives. Autostrade per l'Italia is constantly striving to obtain and improve certified Management Systems within the company, complying with ISO standards and international guidelines, assessing the associated risks, engaging with key stakeholders and respecting the following company values: Transparency, Accountability, Quality and Performance. In turn, these are based on the key principles of Ethics, Integrity, Inclusiveness and Sustainability.

Autostrade per l'Italia was awarded the [Certificate of Excellence in 2022](#) and the [IMQ-IMS Certification for Integrated Management Systems in 2023](#), which demonstrated the effective integration of the Company's management systems aimed at achieving corporate objectives in a synergistic manner through a single document framework, homogeneous approaches and shared activities.

In 2025, the Autostrade per l'Italia Integrated Management System achieved Integration Class A with a score of 99.11/100 for the 8 integrated schemes.

All company Management Systems are periodically audited by Certification Bodies accredited by the Italian accreditation body Accredia.

In February 2025, the company updated the [Integrated Group Management Systems Policy](#) which seeks to provide Italy with an infrastructure operator that, including through the adoption of technologically innovative solutions: is a leader in the transition to a sustainable mobility model; guarantees the integrated management of the life cycle of mobility infrastructure; ensures the best working conditions and safety performance for users and workers; offers environmental protection, quality and safety of the motorway asset and services; ensures information security and personal data protection, business continuity, integrity, the responsible development and use of artificial intelligence and management to safeguard the continuity and availability of IT services.



## Certifications according to international standards

Autostrade Group companies work towards the implementation and continuous improvement of their Management Systems.

Autostrade per l'Italia has implemented an Integrated Management System certified in accordance with international standards:

- Quality ISO 9001;
- Occupational Health and Safety ISO 45001;
- Road Traffic Safety ISO 39001;
- Environment ISO 14001;
- Anti-Bribery ISO 37001;
- Business Continuity ISO 22301;
- Energy Management ISO 50001;
- Gender Equality, Diversity and Inclusion UNI/PdR 125 and ISO 30415;
- Information Security, Personal Data Protection and Cloud ISO 27001, ISO 27701, ISO 27017, ISO 27018 and ISO 27035.
- IT Services ISO 20000-1.

The Autostrade per l'Italia Inspection Body (IB) is accredited by the Italian accreditation body Accredia in accordance with UNI CEI EN ISO/IEC 17020:2012 for Type B inspection bodies.

# Quality indicators and factors

## Indicators

See below for the service quality indicators, valid for all the Concessionaires and defined on the basis of the Directive of the Ministry for Infrastructure and Transport No. 102/2009 with the Directorate General for the Supervision of Motorway Concessionaires.

Baseline factor	Unit of measurement	Benchmark	
Journey Safety Advance notice given for roadworks lasting > 5 days	Advance notice (h) in 85% of cases	24 hours	✓
Regularity Status of horizontal signage <sup>1</sup> (retroreflection)	(RL) Retroreflection (mcd/lux/m <sup>2</sup> )	100 RL <sup>2</sup>	✓
Comfort Services at Service Stations, number of inspections per month on at least 80% of stations. With 1 control per month on 100% of stations	No. of controls/month	2 controls	✓
Services for disabled people Services at Service Stations, number of inspections per month on at least 90% of stations. With 1 control per month on 100% of stations	No. of controls/month	2 controls	✓
Information to users Response time to email suggestions and complaints	Response time (days) in 85% of cases	10 working days	✓

In 2025, all benchmarks were met.

1. The figure refers exclusively to measurements taken on the carriageway along the solid emergency lane line. Tunnel sections, Service Stations and their areas and roadwork areas are not considered.

2. Compliance with the standard is verified (excluding the winter operations period) on 90% of minimum sections of 20 km, in line with the Single Convention.



## Quality factors

The quality factor, and the method for calculating the components necessary to define the quality indicator (Q), is governed by Annex C to the Single Convention Agreement entered into in 2007 between Autostrade per l'Italia and the Grantor and subsequently amended by Addenda.

This factor consists of 2 quality indicators, "Safety Indicator" (IS) and "Paving Structural Condition Indicator" (IPAV), which are reported annually to the Grantor. Based on these indicators, the Q factor is then determined as a synthetic quality indicator for the entire network operated by Autostrade per l'Italia.

With reference to the current quality monitoring system, the company has achieved the required quality standards in recent years.

With Resolution no. 241 of 19 December 2025, the ART established new indicators, divided into thematic areas for the motorway sector, which will be adopted by each concessionaire once the ART has identified the target thresholds.

This system provides for impacts on the tariff charged by each concessionaire to users, depending on the achievement of target thresholds with a premium/penalty mechanism.

Below is the [link](#) to the Resolution.

## The website and social media

On the website [www.autostrade.it](http://www.autostrade.it), which is also available on mobile devices, users can find all customer services and all traffic information in real time, via the interactive map and webcams located along the network, as well as in advance with route calculations and tolls, plus details of road closures and roadworks in the relevant section.



### Contact and information

Contact details and information about the many channels available to communicate with the company, send suggestions, reports and complaints, initiate the Conciliation Procedure and submit claims for specifically listed cases.



### Traffic, routes and tolls

to consult the interactive map with detailed and up-to-date real-time information on the traffic situation along the motorway network, weather and Service Stations. Users can also view the webcams located on the Autostrade per l'Italia network in real time.



### Closures, works and legal notices

to view planned closures along the network, with information on dates and duration of ongoing works and recommended alternative routes.



### Customer Services

contains all services related to Tolls, Unpaid Tolls, Toll Refunds, Toll Invoicing and Receipts, Damage Claims and Conciliation.



### Service Stations

customers can check which services are available at the network's Service Stations on their route.



### Breakdown assistance

information on contact numbers and maximum tariffs.



### Weather forecasts

to check the hourly weather situation and weather warnings from the Italian Civil Protection Service.



### Autostrade per l'Italia LinkedIn, Instagram, Facebook and YouTube channels.

The social media profiles offer an overview of the Group's main infrastructure projects, local activities and its initiatives focused on safety and sustainability, as well as job opportunities within the Group. Follow us on social media:



# The Autostrade per l'Italia App

**Real-time information on traffic and services available along the 3,000 km of managed motorway network.**

The App offers quick and easy access to:

- Real-time traffic data and more than 4,000 webcams, to keep an eye on the traffic situation and check for traffic jams, accidents, closures and construction sites
- The Service Stations section, to plan a stop according also to the services offered
- The Motorway Tollbooths section, to find out about the payment methods available, connecting roads, locations that can be reached, and any reports on closures.

By logging in, users can save any points of interest as favourites and receive timely notifications to never miss updates about the status of the road network, events or possible disruptions.

In addition, with geolocalisation, you will also receive notifications on your set travel route, to be informed of any news concerning the route in advance.

The App is a quick way to access the services available and pay tolls, self-certify the tollbooth, or request toll billing and refund of tolls or Viacards.



**Download the App and discover all the latest news.**



Scarica su  
**App Store**



DISPONIBILE SU  
**Google Play**

# Reports, Information and Complaints

**Autostrade per l'Italia values all customer communications that help us in our daily efforts to improve our service. Every day, more than 70 operators are busy answering the thousands of requests, reports and complaints submitted to the company.**

To receive a response as soon as possible, the dedicated channel must be used:

- For enquiries and reports click [here](#). Alternatively, users can send an e-mail to: [info@autostrade.it](mailto:info@autostrade.it).
- To send a complaint regarding a journey made on the network operated by Autostrade per l'Italia click [here](#).

The following data must be entered to start the complaint procedure:

- identification details of the user (name, surname, address) and of any representative, attaching in this case the proxy and an identity document of the user;
- references of the journey made (entry toll booth, exit toll booth, date and time of passage, vehicle registration number)
- copy of the toll payment receipt or number of the electronic toll device where the transit was carried out or the unpaid toll number;
- description of the detected disservice

In the event of complaints missing any of the above information, Autostrade per l'Italia will notify the user of the inadmissibility of the complaint and invite the user to resubmit a complete complaint.

If the claim concerns events relating to material damage suffered by vehicles involving the motorway infrastructure (**accidents**), the claim must be sent by certified email to [autostradepertalia@pec.autostrade.it](mailto:autostradepertalia@pec.autostrade.it) (this includes damage to vehicles caused by: impact of the toll lane barrier; potholes or unevenness of the motorway surface; falling objects detached from motorway structures; collision with animals or objects not promptly removed from the motorway network, etc.).

Claims for damages arising from incidents will be assessed by the relevant company offices. They will be classified as complaints provided they meet all the minimum requirements set out in Measure 10.2 of Annex A to ART Resolution 132/2024.

- As an alternative, for all complaints a registered letter can be sent to: Autostrade per l'Italia, via A. Bergamini 50 - 00159 - Rome - specifying on the envelope "Subject: COMPLAINT". The registered letter must contain all the mandatory data listed above.

Complaints may be sent in Italian or English. For the proper handling of the complaint, use of the dedicated channel is necessary. If the channel used is incorrect, Autostrade per l'Italia will inform the user of the correct channel to use.

Below is a summary of the channels for sending requests:

Type of request	Enquiries and reports	Complaints	Claims-related complaints
Online	Web form	Web form	<a href="mailto:autostradepertalia@pec.autostrade.it">autostradepertalia@pec.autostrade.it</a>
	<a href="mailto:info@autostrade.it">info@autostrade.it</a>		
By post		With return receipt to: Autostrade per l'Italia Via A. Bergamini, 50 - 00159 Rome. Write on the envelope "Subject: COMPLAINT".	

Users have the right to submit a complaint, claim or report to the Transport Regulation Authority regarding compliance with quality and tariff levels at <https://www.autorita-trasporti.it>

To learn more click [here](#) or scan the QR code.



## Response times

All correctly sent complaints will receive a **justified response** within 30 days from their receipt, except in cases where the handling of the complaint requires a more thorough investigation, exceeding 30 days. In such cases, we reserve the right to provide the Customer with an initial response within 30 days with an estimate of the time period within which the final outcome of the complaint will be provided.

In the event that the Customer does not receive a reply with the outcome of the complaint within the aforementioned deadlines or if the response to the complaint is deemed unsatisfactory, the Customer may access the out-of-court dispute settlement procedure at the link: <https://www.autostrade.it/it/web/autostrade/organismo-adr>

Should the complaint be the responsibility of other Motorway Concessionaires or the companies that provide services in the Service Stations, we undertake to forward it to the competent party within 30 days of receipt, informing the Customer of this action at the same time.

For some types of complaints, in addition to resolving the critical issues reported, we undertake to communicate the measures and corrective actions taken to improve the quality of service.

## Compensation

In the event of failure to reply to the complaint, or of a late or unjustified response, the Customer shall be entitled to receive automatic compensation, commensurate with the sum of the tolls paid to the Concessionaire, in the amount of:

- a) 30%, for replies provided between 31 and 60 days after the complaint has been received;
- b) 50% for replies provided after 61 days, and for no-reply situations.

Compensation is not due in the following cases:

- a) The complaint has not been submitted by the Customer in the manner and with the minimum elements required;
  - b) The Customer has already received compensation for a similar complaint concerning the same journey;
- Compensation cannot be awarded if the toll has not been paid.

**Compensation shall be credited directly to the IBAN provided by the Customer.**

To learn more click [here](#) or scan the QR code.



# The Conciliation Procedure

A Memorandum of Understanding signed by Autostrade per l'Italia, Società Autostrada Tirrenica S.p.A., Raccordo Autostradale Valle d'Aosta S.p.A. and Tangenziale di Napoli S.p.A. and the 20 Consumer Associations recognised by the Ministry of Enterprises and Made in Italy (MIMIT), established the ADR (Alternative Dispute Resolution) Body for out-of-court settlement of disputes.

The body was established in accordance with Directive 2013/11/EU, Art.141 of Legislative Decree No.206/2005 (the Italian "Consumer Code"), and ART Resolutions No.21/2023 and 60/2023.

By means of the procedure, Customers who find the response to their complaint unsatisfactory may resolve their issue out of court in a simple, fast and free way for matters falling within the remit of the Body.

## The Body is formed of:

- a Secretariat for the administrative management of conciliation claims
- individual joint commissions – formed of a conciliator representing the company and a conciliator representing consumer associations, characterised by impartiality and appropriate training – called upon to identify a settlement proposal to be submitted to the user
- a Joint Guarantee Body, mainly tasked with monitoring the work of the Body as well as the correct application of the Operating Regulations

The Body deals with disputes concerning user relations established through the use of the infrastructure and services directly managed by the company, such as: roads and safety; assistance to motorway users; accessibility of motorway services; tolls (miscalculation; non-payment); damage to vehicles caused by impact of the toll lane barrier; electronic toll collection on entry to/exit from motorway toll booths; falling objects detached from motorway structures; collision with animals or objects not promptly removed from the motorway network; damage caused by potholes or unevenness of the motorway surface, where the Company is found to be responsible.

Disputes concerning breach, for whatever reason, to the consumer/user's right to health are excluded.

The ADR body does not judge or determine which party is at fault or which is right. It is a joint conciliation body, i.e. it aims to find a shared solution that satisfies both parties, avoiding recourse to the ordinary system of courts, and does not have the purpose of awarding the dispute. The conciliation request can be submitted in Italian, English or German by the user or by one of the Consumer Associations that has signed the Memorandum of Understanding.

The conciliation request can be transmitted to the ADR Body via the following channels:

- <https://servizialcliente.autostrade.it/s/home-conciliazione>;
- <https://autostrade.my.site.com/portaleconciliatori> (for Consumer Associations)
- by submitting the dedicated form, which can be downloaded from <https://www.autostrade.it/it/organismo-adr>, to the Secretariat via certified email at: [segreteria.adr@pec.autostrade.it](mailto:segreteria.adr@pec.autostrade.it). or by email to: [conciliazione@autostrade.it](mailto:conciliazione@autostrade.it);
- registered letter with return receipt sent to Autostrade per l'Italia: Conciliation Office, Via Bergamini, 50, 00159 Rome.

Any additional information is made available on the Body's website: **ADR Body - Autostrade per l'Italia**

The conciliation request is examined by a Conciliation Commission, formed of a conciliator from the competent Company and a conciliator from the Consumer Association chosen by the Customer.

Consumers have the right to abandon the procedure at any time; they are under no obligation to be represented by a lawyer, although they are always entitled to do so. If the Joint Conciliation Commission makes a settlement proposal to the applicant, the latter is free to accept it or not.

## Autostrade per l'Italia and Subsidiaries:

Autostrade per l'Italia S.p.A.

RAV Raccordo Autostradale Valle d'Aosta S.p.A.

TANA Tangenziale di Napoli S.p.A.

SAT Società Autostrada Tirrenica S.p.A.

## The 20 Consumer Associations:

- **ACU** - Associazione Consumatori Utenti (Association of Consumers and Users)
- **ADICONSUM** - Associazione Difesa consumatori APS (Association for Consumer and Environment Protection)
- **ADOC** - Associazione per la difesa e l'orientamento dei consumatori APS (Association for Consumer Protection and Guidance)
- **ADUSBEP APS** - Associazione per la difesa degli utenti dei servizi bancari e finanziari (Association for the Protection of Banking and Financial Services Users)
- **ALTROCONSUMO** - Associazione Indipendente di Consumatori (Independent Consumer Association)
- **ACP-AIACE-SDC Federazione Nazionale (National Federation)**
- **ASSOCIAZIONE UTENTI DEI SERVIZI RADIOTELEVISIVI APS** - ETS (Association of Radio and Television Service Users)
- **ASSOUTENTI APS** - Associazione Nazionale Utenti di Servizi Pubblici (National Association of Users of Public Services)
- **CITTADINANZATTIVA APS**
- **CODACONS** - Coordinamento delle associazioni per la tutela dell'ambiente e la difesa dei diritti degli utenti e dei consumatori - APS (Coordination of Associations for the Protection of the Environment and User and Consumer Rights)
- **CODICI** - Centro per i diritti del cittadino (Citizens' Rights Centre)
- **CONFCONSUMATORI APS**
- **CTCU** - Centro Tutela Consumatori Utenti Verbraucherzentrale Südtirol (Centre for Consumer and User Protection in South Tyrol)
- **FEDERCONSUMATORI APS** - Federazione Nazionale di consumatori e Utenti (National Federation of Consumers and Users)
- **LA CASA DEL CONSUMATORE APS**
- **LEGA CONSUMATORI**
- **MOVIMENTO CONSUMATORI APS**
- **MOVIMENTO DIFESA DEL CITTADINO APS**
- **U.DI.CON** - Unione per la Difesa dei Consumatori APS (Consumer Protection Union)
- **UNIONE NAZIONALE CONSUMATORI APS**

# Service Stations

There are 204 Service Stations on the Autostrade per l'Italia network (around 45% of the total areas on the Italian motorway network) distributed on average every 28 km.

## Managing a Service Station

The services available at Service Stations are governed by Agreements between Autostrade and specialist operators:

- Operators are responsible for fuel dispensing, e-vehicle charging, bar, food & beverage and market services, the cleaning of restrooms and commercial facilities, and their construction and maintenance.
- Autostrade per l'Italia is responsible for the construction, maintenance and cleaning of green spaces and car parks, roads and adequate usability of the Service Stations. Through its subsidiary Giovia, Autostrade per l'Italia manages the cleaning of the external forecourts of the Service Stations.










Autostrade per l'Italia subcontracts the services in the Stations of its network through public procedures involving two main phases:

1. the collection of "Expressions of Interest" from Operators following publication on the market by Autostrade per l'Italia of the Call;
2. sending the request for bids by Autostrade per l'Italia to qualified operators.

Following receipt of the bids and their evaluation, operator to be awarded the service is identified pursuant to the relevant legislation, with the consequent signing of the related Service Agreement.

In view of the current regulatory framework, competitive procedures are conducted in accordance with ART Resolutions (130/22 and 1/2023) and the MIT/MASE Interministerial Decree 181 of July 2024.

Below are the key figures, updated to 2025, relating to the Service Stations of the Autostrade per l'Italia network:

OUR COMMITMENT TO A BETTER SERVICE	2025
 Car parking spaces	14,333
 PRM car parking spaces	605
 E-vehicle charging spaces	758
 Rig/Bus and camper parking spaces	5,633
 Parking spaces for buses carrying PRM	233
 LPG pumps	148
 Methane pumps	35
 Stations with e-vehicle charging points	98
 Stations with restrooms for PRM	204

SERVICES AVAILABLE IN THE STATION	2025
 Stations with Wi-Fi	194
 Stations with showers	192
 Stations with children's play areas	68
 Stations with a dedicated area for pets	68
 Stations with camper van facilities	115
 Stations with picnic areas	115

For the latest updates, please visit: [www.autostrade.it](http://www.autostrade.it)

## Quality Controls

To ensure high standards of service, a quality control plan is in place that provides for over 16,000 audits per year, carried out by an independent, certified third party. The inspections cover the main services offered at the Service Stations, including restrooms, food & beverage, fuel stations and e-vehicle charging points.

As part of the quality control process, the evaluation system also includes direct interviews with customers, which make a tangible contribution to the overall assessment of the quality of the service provided and the customer experience.

Penalties will be imposed on the operators if the established minimum standards are not met.

Below are the Compliance outcomes in 2025 related to the main Quality Indicators.

Indicator	% Compliance 2025
Restrooms	93.42%
Oil Commercial Services	98.61%
F&B Commercial Services	97.58%
Autostrade per l'Italia outdoor areas	98.04%

For the services to be sub-contracted, following completion of ongoing competitive procedures, the quality indicators have been defined in accordance with Measure 15 of Annex A to Resolution No. 130/2022 and Measure 15 of Annex A to Resolution No. 1/2023 of the ART.

## Price Monitoring

The sale prices of oil and Food & Beverage products to the end consumer are decided autonomously by the subcontractors, either directly or through the service providers that hold the sale licences.

Currently, the contracts awarded to the Food & Beverage Operators provide for a **price monitoring and moderation mechanism** on a basket of specific products such as coffee, cappuccino, 500 ml water bottle and croissant. The mechanism is overseen by a third-party entity external to Autostrade per l'Italia, which defines a maximum retail price based on a benchmark of comparable off-motorway establishments (e.g. shopping centres, stations, airports, top city bars). Similarly, for fuel, there is a similar mechanism for monitoring and moderating the prices recommended by oil companies, it being understood that the final price to the public is freely set by the manager of the specific oil point of sale.

Fuel prices are updated directly and exclusively by the operators of the fuel and lubricant distribution services at Service Stations, via their service station managers, in accordance with current legislation, and are published daily on the Autostrade per l'Italia website and app. What's more, self-service prices of petrol and diesel are shown on back-lit panels along Autostrade per l'Italia routes.

For oil and F&B sub-concession contracts to be awarded following the competitive procedures carried out pursuant to ART Resolutions 1-2023 and 132-2024, Autostrade per l'Italia will publish the aggregated results of the monitoring and price control provided for in the sub-concession contracts.



## Service accessibility for people with disabilities or reduced mobility

Autostrade per l'Italia guarantees a quality service to all its customers, while fully respecting the rights of people with disabilities and reduced mobility, by ensuring accessible and adequate services in all the areas it manages, and striving to constantly updating the information provided on its digital channels, available also through mobile devices.

In particular, in compliance with the obligations set out in Resolution 132/2024, Autostrade per l'Italia undertakes to provide an adequate number of accessible car parks and restrooms at the Service Stations within the network it manages, in collaboration with the service operators.

To ensure the information about dedicated services are easy to access, Autostrade per l'Italia has activated a specific telephone assistance by providing the option (key 8) of the Toll Free Number 803.111.

Up-to-date information can also be found [here](#).

Autostrade per l'Italia Group is committed to ensuring that its physical and digital products and services are accessible to all, so that everyone, regardless of ability, tools used or context, can effectively access the content and services offered, in accordance with the principles of equality, non-discrimination and inclusion that guide the Group in its day-to-day operations.

To report any barriers or difficulties in accessing our digital products and services, please use the dedicated channel at:

[segnalazioniaccessibilita.aspi@autostrade.it](mailto:segnalazioniaccessibilita.aspi@autostrade.it)

To learn more click [here](#) or scan the QR code.



# SERVICE STATIONS: FUEL AND E-VEHICLE CHARGING

STATION	Regional Office	Direction	Motorway section	KM	Fuel Brands	Petrol and Diesel Pumps	Heavy-vehicle diesel pumps	Methane pumps	LPG pumps	Charging points	22 kw connectors	64 kw connectors	75 kw connectors	150 kw connectors	200 kw connectors	300 kw connectors	400 kw connectors
S.ZENONE OVEST	2	SUD	A01	15.1	Q8	12	8	2	2	5	1	2				8	
SOMAGLIA OVEST	2	SOUTH	A01	43.5	ENI	8	6	2	2	3	1	2				4	
ARDA OVEST	2	SOUTH	A01	73.3	IP GRUPPO API	16	10	2	2	5	1	2				8	
S.MARTINO OVEST	2	SOUTH	A01	114.1	ENI	13	6	2	2	3	1	2				4	
SECCHIA OVEST	3	SOUTH	A01	156.5	ESSO	16	8		2	4						4	4
CANTAGALLO OVEST	3	SOUTH	A01	198.9	Q8	10	6		2	3	1	2				4	
BADIA NUOVA OVEST	4	SOUTH	A01	17.9	TAMOIL	10	6			3	1	2				4	
RONCOBILACCIO OVEST	4	SOUTH	A01	242.6	SARNI OIL	10	4										
BISENZIO OVEST	4	SOUTH	A01	279.8	IP GRUPPO API	8	4		2								
VILLA COSTANZA EST	4	SOUTH	A01	289.7	n.d.												
CHIANTI OVEST	4	SOUTH	A01	305.6	ESSO	12	2										
ARNO OVEST	4	SOUTH	A01	321.5	IP GRUPPO API	22	2		2	5	1	2				8	
BADIA AL PINO OVEST	4	SOUTH	A01	362.3	IP GRUPPO API	10	4	2	2	5	1	2				8	
LUCIGNANO OVEST	4	SOUTH	A01	380.7	Q8	6	6										
MONTEPULCIANO OVEST	4	SOUTH	A01	395	IP GRUPPO API	8	6		2								
FABRO OVEST	5	SOUTH	A01	427.8	ENI	12	6			5	1	2				8	
TEVERE OVEST	5	SOUTH	A01	464.7	Q8	10	4		2								
GIOVE OVEST	5	SOUTH	A01	481.1	ESSO	10	4		2	3	1		1			4	
FLAMINIA OVEST	5	SOUTH	A01	509.1	IP GRUPPO API	11	8		2	3	1	2				4	
MASCHERONE OVEST	5	SOUTH	A01	535.6	IP GRUPPO API	8	4	2	2	3	1	2				4	
PRENESTINA OVEST	5	SOUTH	A01	566.1	IP GRUPPO API	16	4	2	2	3	1	2				4	
LA MACCHIA OVEST	5	SOUTH	A01	610.9	ENI	18	6		2	5	1	2				8	
CASILINA OVEST	6	SOUTH	A01	658.8	ENI	12	6		4	5	1	2				8	
TEANO OVEST	6	SOUTH	A01	708.4	Q8	14	4		2	5	1	2				8	
S.NICOLA OVEST	6	SOUTH	A01	737.2	SARNI OIL	6	6		2								
S.PIETRO	6	SOUTH	A1	1.6	Q8	10	2										
TUSCOLANA OVEST	5	SOUTH	A01	19.1	ENI	12	2										
FRASCATI OVEST	5	SOUTH	A01	14.5	IP GRUPPO API	4	4	2									
FERONIA OVEST	5	SOUTH	A01	4	n.d.												
SALARIA OVEST	5	SOUTH	A01	21.1	ENI	8	3										
S.ZENONE EST	2	NORTH	A01	15.1	Q8	8	4	2	4	5	1	2				8	
SOMAGLIA EST	2	NORTH	A01	43.5	IP GRUPPO API	10	4			3	1	2				4	
ARDA EST	2	NORTH	A01	73.3	ENI	12	4		2	4	1	2				6	
S.MARTINO EST	2	NORTH	A01	114.1	IP GRUPPO API	13	6	4	4	3	1	2				4	
SECCHIA EST	3	NORTH	A01	156.5	Q8	18	14	2	2	5	1		1			8	
CANTAGALLO EST	3	NORTH	A01	198.9	ENI	10	2		2	3	1	2				4	
RONCOBILACCIO EST	4	NORTH	A01	242.6	TAMOIL	12	2										
AGLIO EST	4	NORTH	A01	255.8	IP GRUPPO API	14	2										
FIRENZE NORD	4	NORTH	A11	4.6	IP GRUPPO API	6	5			5	1	2				8	
BISENZIO EST	4	NORTH	A01	280.4	IP GRUPPO API	8	3		2								
CHIANTI EST	4	NORTH	A01	305.6	IP GRUPPO API	10	4										
ARNO EST	4	NORTH	A01	330.8	ENI	16	2		2	5	1	2				8	
BADIA AL PINO EST	4	NORTH	A01	362.5	ESSO	12	4		2	5	1	2				8	
LUCIGNANO EST	4	NORTH	A01	380.7	ENI	11	4		2								
MONTEPULCIANO EST	4	NORTH	A01	395	IP GRUPPO API	12	8	2	2								
FABRO EST	5	NORTH	A01	427.8	IP GRUPPO API	8	4	2	2	4	1	2				6	
TEVERE EST	5	NORTH	A01	464.7	Q8	8	4		4	4	1	2				6	
GIOVE EST	5	NORTH	A01	481.1	IP GRUPPO API	8	2										
FLAMINIA EST	5	NORTH	A01	509.1	TAMOIL	10	6		4	2						4	

STATION	Regional Office	Direction	Motorway section	KM	Fuel Brands	Petrol and Diesel Pumps	Heavy-vehicle diesel pumps	Methane pumps	LPG pumps	Charging points	22 kw connectors	64 kw connectors	75 kw connectors	150 kw connectors	200 kw connectors	300 kw connectors	400 kw connectors
MASCHERONE EST	5	NORTH	A01	535.6	IP GRUPPO API	12	8	2	2								
PRENESTINA EST	5	NORTH	A01	566.1	ENI	12	4	2	2	3	1	2				4	
LA MACCHIA EST	5	NORTH	A01	610.9	Q8	12	6		2	5	1	2				8	
CASILINA EST	6	NORTH	A01	658.8	IP GRUPPO API	14	10		2	5	1	2				8	
TEANO EST	6	NORTH	A01	708.4	IP GRUPPO API	8	6		4								
S.NICOLA EST	6	NORTH	A01	737.2	ENI	10	8	2	2	5	1	2				4	4
MASSERIA EST	6	NORTH	A01	754	Q8	6	2										
CITADELLA	6	NORTH	A01	755.7	SARNI OIL	10	4		2	3	1	2				4	
TUSCOLANA EST	5	NORTH	A01	19.1	ENI	8											
FRASCATI EST	5	NORTH	A01	14.5	TAMOIL	10	2		2								
FERONIA EST	5	NORTH	A01	4	Q8	10	2		2								
SALARIA EST	5	NORTH	A01	21.1	ENI	13	3										
LA PIOPPA OVEST	3	SOUTH	A14	2.3	Q8	13	8		4	5	1	2				8	
SILLARO OVEST	3	SOUTH	A14	37.4	ENI	12	6		4	5	1	2				8	
SANTERNO OVEST	3	SOUTH	A14	59.5	IP GRUPPO API	12	2		2								
BEVANO OVEST	3	SOUTH	A14	89.5	ESSO	18	6		2								
RUBICONE OVEST	3	SOUTH	A14	111.3	Q8	12	2	2	2								
MONTEFELTRO OVEST	3	SOUTH	A14	133.6	ENI	10	14	2	2	5	1	2				8	
FOGLIA OVEST	7	SOUTH	A14	158.9	IP GRUPPO API	12	5		2								
METAURO OVEST	7	SOUTH	A14	186.2	SARNI OIL	10	8		2								
ESINO OVEST	7	SOUTH	A14	208.7	IP GRUPPO API	12	4			3	1	2				4	
CONERO OVEST	7	SOUTH	A14	239	ENI	10	6		2	3	1	2				4	
CHIANTI OVEST	7	SOUTH	A14	263.9	SARNI OIL	10	4		2								
PICENO OVEST	7	SOUTH	A14	290.8	Q8	14	6		2	3	1	2				4	
TORTORETO OVEST	7	SOUTH	A14	323.7	TAMOIL	14	3										
VOMANO OVEST	7	SOUTH	A14	340.3	ENI	12	5		4								
TORRE CERRANO OVEST	7	SOUTH	A14	363.1	ESSO	10	6		2	3	1	2				4	
ALENTO OVEST	7	SOUTH	A14	393.9	ENI	10	12	2	2								
SANGRO OVEST	7	SOUTH	A14	428.8	Q8	6	2	2	2	3	1	2				4	
TRIGNO OVEST	7	SOUTH	A14	458.6	TAMOIL	12	4		2								
TORRE FANTINE OVEST	7	SOUTH	A14	493.5	SARNI OIL	16	8		2	3	1	2				4	
S.TRIFONE OVEST	8	SOUTH	A14	517.514	ESSO	10	2		2								
GARGANO OVEST	8	SOUTH	A14	542	IP GRUPPO API	4	2			3	1	2				4	
LE SALINE OVEST	8	SOUTH	A14	587.169	SARNI OIL	8	2		2								
CANNE BATTAGLIA OVEST	8	SOUTH	A14	620.362	IP GRUPPO API	7	6		2	3	1	2				4	
DOLMEN DI BISCEGLIE OVEST	8	SOUTH	A14	644.406	TAMOIL	8	3		2								
MURGE OVEST	8	SOUTH	A14	671.444	ENI	10	2		2	2			2			2	
LE FONTI OVEST	8	SOUTH	A14	697.617	SARNI OIL	4	2										
S.EUFEMIA OVEST	3	SOUTH	A14	19.9	SARNI OIL	6	4	2	2								
LA PIOPPA EST	3	NORTH	A14	2.3	ENI	13	6		4	5	1	2				8	
SILLARO EST	3	NORTH	A14	37.4	IP GRUPPO API	14	10	2	4	5	1	2				8	
SANTERNO EST	3	NORTH	A14	59.5	ESSO	1											
BEVANO EST	3	NORTH	A14	89.5	ENI	8	8	4	2	4					4		
RUBICONE EST	3	NORTH	A14	111.3	SARNI OIL	8	4		2	3	1	2				4	
MONTEFELTRO EST	3	NORTH	A14	133.6	Q8	10	4		2								
FOGLIA EST	7	NORTH	A14	158.9	AUTOGRILL	13	10										
METAURO EST	7	NORTH	A14	186.2	IP GRUPPO API	12	6		2								
ESINO EST	7	NORTH	A14	208.7	ENI	18	4	2	2	5	1	2				8	
CONERO EST	7	NORTH	A14	239	Q8	8	4		2								
CHIANTI EST	7	NORTH	A14	263.9	IP GRUPPO API	16	3		2								
PICENO EST	7	NORTH	A14	290.8	ENI	18	10	2	2	3	1	2				4	
TORTORETO EST	7	NORTH	A14	323.7	ESSO	6	5		2								
VOMANO EST	7	NORTH	A14	340.3	IP GRUPPO API	12	4		2								
TORRE CERRANO EST	7	NORTH	A14	363.1	ENI	12	6		2	3	1	2				4	

STATION	Regional Office	Direction	Motorway section	KM	Fuel Brands	Petrol and Diesel Pumps	Heavy-vehicle diesel pumps	Methane pumps	LPG pumps	Charging points	22 kw connectors	64 kw connectors	75 kw connectors	150 kw connectors	200 kw connectors	300 kw connectors	400 kw connectors
ALENTO EST	7	NORTH	A14	393.9	Q8	12	6		2								
SANGRO EST	7	NORTH	A14	428.8	SARNI OIL	12	6		2	3	1	2				4	
TRIGNO EST	7	NORTH	A14	458.6	ENI	10	2		2								
RIO VIVO EST	7	NORTH	A14	473.6	TAMOIL	10	3		2								
TORRE FANTINE EST	7	NORTH	A14	493.5	SARNI OIL	8	4		2	3	1	2				4	
GARGANO EST	8	NORTH	A14	542.23	IP GRUPPO API	8	4			3	1	2				4	
LE SALINE EST	8	NORTH	A14	587.169	SARNI OIL	6	2		2								
CANNE BATTAGLIA EST	8	NORTH	A14	620.362	Q8	8	2		2	3	1	2				4	
DOLMEN DI BISCEGLIE EST	8	NORTH	A14	644.406	ESSO	6	2		2								
MURGE EST	8	NORTH	A14	671.444	ENI	12	8	2	2	3	1	2				4	
LE FONTI EST	8	NORTH	A14	697.617	TAMOIL	8	4		2								
S.EUFEMIA EST	3	NORTH	A14	19.9	SARNI OIL	18	5		2								
PIANI D'INVREA NORD	1	WEST	A10	25.7	Q8	8	4										
S.CRISTOFORO NORD	1	WEST	A10	42.3	TAMOIL	12	2										
PIANI D'INVREA SUD	1	EAST	A10	26.3	TAMOIL	8											
AURELIA SUD	1	EAST	A10	44.8	IP GRUPPO API	9	2			3	1	2				4	
MIGLIARINO NORD	4	WEST	A11	79	SARNI OIL	12	2										
SERRAVALLE NORD	4	WEST	A11	35.5	Q8	12	4										
PERETOLA NORD	4	WEST	A11	3	ENI	12	3	2	2								
MIGLIARINO SUD	4	EAST	A11	79	SARNI OIL	6	2		2								
SERRAVALLE SUD	4	EAST	A11	35.5	IP GRUPPO API	6	2		2								
PERETOLA SUD	4	EAST	A11	3	ENI	12	3	2	2	3	1	2				4	
S.ILARIO SUD	1	EAST	A12	14.5	Q8	10	2			3	1	2				4	
RIVIERA SUD	1	EAST	A12	48.7	ENI	16	4		2								
TIRRENO OVEST	5	SOUTH	A12	39.2	Q8	12	4		4	3	1	2				4	
ARRONE OVEST	5	SOUTH	A12	8.5	TAMOIL	6	2										
S.ILARIO NORD	1	WEST	A12	14.5	IP GRUPPO API	8	4			3	1	2				4	
RIVIERA NORD	1	WEST	A12	48.7	IP GRUPPO API	8	8										
TOLFA EST	5	NORTH	A12	59.5	ESSO	10	2		2								
TIRRENO EST	5	SOUTH	A12	39.2	IP GRUPPO API	12	4		2	3	1	2				4	
ARRONE EST	5	SOUTH	A12	8.5	SARNI OIL	6	2		2								
S.PELAGIO OVEST	3	SOUTH	A13	98.2	ENI	12	8	2	2								
ADIGE OVEST	3	SOUTH	A13	65.3	Q8	8	4		2	3	1	2				4	
PO OVEST	3	SOUTH	A13	43	IP GRUPPO API	10	4		2	5	1	2				8	
CASTEL BENTIVOGLIO OVEST	3	SOUTH	A13	11.7	ESSO	12	6		3	3	1	2				4	
S.PELAGIO EST	3	NORTH	A13	98.2	Q8	6	5		2								
ADIGE EST	3	NORTH	A13	65.3	ESSO	8	5		2	3	1	2				4	
PO EST	3	NORTH	A13	43	IP GRUPPO API	8	4	2	2	5	1	2				8	
BENTIVOGLIO EAST	3	NORTH	A13	11.7	IP GRUPPO API	12	4		2	3	1	2				4	
VESUVIO SUD	6	SOUTH	A16	4.5	SARNI OIL	8	2		2								
IRPINIA SUD	6	SOUTH	A16	44.2	IP GRUPPO API	6	2			3	1	2				4	
MIRABELLA SUD	6	SOUTH	A16	77.3	Q8	6	2		2	3	1	2				4	
CALAGGIO SUD	6	SOUTH	A16	106.5	ENI	8	4		2	3	1	2				4	
TORRE ALEMANNIA SUD	8	SOUTH	A16	137.589	ESSO	6	4		2								
OFANTO SUD	8	SOUTH	A16	153.098	SARNI OIL	4	2		2								
VESUVIO NORD	6	WEST	A16	4.5	TAMOIL	12	4		2								
IRPINIA NORD	6	WEST	A16	44.2	TAMOIL	12	2		2	3	1	2				4	
MIRABELLA NORD	6	WEST	A16	77.3	SARNI OIL	8	2		2								
CALAGGIO NORD	6	WEST	A16	106.5	TAMOIL	8	3			3	1	2				4	
OFANTO NORD	8	WEST	A16	153.098	SARNI OIL	6	2										
CAMPIOLO OVEST	9	SOUTH	A23	67.5	TAMOIL	8	4										
LEDRA OVEST	9	SOUTH	A23	36.9	SARNI OIL	8	6		2	2						4	
FELLA EST	9	NORTH	A23	96.9	ESSO	12	4			3	1	2				4	
LEDRA EST	9	NORTH	A23	37.1	TAMOIL	22	7										

STATION	Regional Office	Direction	Motorway section	KM	Fuel Brands	Petrol and Diesel Pumps	Heavy-vehicle diesel pumps	Methane pumps	LPG pumps	Charging points	22 kw connectors	64 kw connectors	75 kw connectors	150 kw connectors	200 kw connectors	300 kw connectors	400 kw connectors
AGOGNA OVEST	1	SOUTH	A26	154.8	TAMOIL	11	5		2								
SESIA OVEST	1	SOUTH	A26	108.2	SARNI OIL	8	4		2								
MONFERRATO OVEST	1	SOUTH	A26	83	Q8	4	2			3	1	2				4	
BORMIDA OVEST	1	SOUTH	A26	52.9	IP GRUPPO API	6	4		2								
STURA OVEST	1	SOUTH	A26	25.5	ESSO	12	4		2							8	
TURCHINO OVEST	1	SOUTH	A26	6.8	SARNI OIL	8	2										
LE RISAIE OVEST	1	SOUTH	A26	1.7	SARNI OIL	4	2		2								
AGOGNA EST	1	NORTH	A26	154.8	TAMOIL	5	3		2								
SESIA EST	1	NORTH	A26	108.2	SARNI OIL	8	4		2								
MONFERRATO EST	1	NORTH	A26	83.5	TAMOIL	18	5		2	3	1	2				4	
BORMIDA EST	1	NORTH	A26	52.9	ESSO	18	6		2								
STURA EST	1	NORTH	A26	25.5	IP GRUPPO API	8	4		2	5	1	2				8	
TURCHINO EST	1	NORTH	A26	6.8	Q8	12	8										
CAVOUR EST	1	NORTH	A26	29.3	SARNI OIL	4	2										
MARENGO NORD	1	WEST	A26	9.7	IP GRUPPO API	8	4		2								
MARENGO SUD	1	EAST	A26	9.7	SARNI OIL	5	4		2								
PONTE NELLE ALPI OVEST	9	SOUTH	A27	81.5	IP GRUPPO API	9	6										
SILE OVEST	9	SOUTH	A27	25.6	TAMOIL	12	4		2	3	1	2				4	
CERVADA EST	9	NORTH	A27	49.7	SARNI OIL	10	4		2								
SILE EST	9	NORTH	A27	25.6	Q8	8	4		2	3	1	2				4	
TRE PONTI OVEST	6	SOUTH	A30	16.4	ESSO	8	2		2								
ANGIOINA OVEST	6	SOUTH	A30	33.4	TAMOIL	10	4		2								
TRE PONTI EST	6	NORTH	A30	16.4	ESSO	6	4		2								
LAMBRO SUD	2	EAST	A04	133.6	IP GRUPPO API	9	3			3	1	2				4	
BRIANZA SUD	2	EAST	A04	148.4	ENI	12	5	2	2	5	1	2				8	
BREMBO SUD	2	EAST	A04	165.7	Q8	8	2		2								
SEBINO SUD	2	EAST	A04	197.5	ESSO	10	4		2								
VALTROMPIA SUD	2	EAST	A04	213.7	IP GRUPPO API	8	6	2	2	4	1	2				6	
NOVATE NORD	2	WEST	A04	128.5	ESSO	12	2			3	1	2				4	
LAMBRO NORD	2	WEST	A04	133.6	IP GRUPPO API	6	4										
BRIANZA NORD	2	WEST	A04	148.4	ENI	12	5		2	5	1	2				8	
BREMBO NORD	2	WEST	A04	165.7	ESSO	14	6		2	5	1	2				8	
SEBINO NORD	2	WEST	A04	197.5	IP GRUPPO API	10	2										
VALTROMPIA NORD	2	WEST	A04	213.7	IP GRUPPO API	8	4	2	2	5	1	2				8	
VALLE SCRIVIA OVEST	1	SOUTH	A07	92.5	IP GRUPPO API	10	4										
GIOVI OVEST	1	SOUTH	A07	106.1	EUROPAM	24	2			2						4	
GIOVI EST	1	NORTH	A07	106.1	TAMOIL	8				3	1	2				4	
CAMPORA EST	1	NORTH	A07	116.6	ENI	12	3										
LA LANTERNA EST	1	NORTH	A07	133.2	Q8	10	2										
BRUGHIERA OVEST	2	SOUTH	A08	40.7	TAMOIL	9	2		2	3	1	2				4	
VILLORESI OVEST	2	SOUTH	A08	7.6	ESSO	12	6	2	2	5	1	2				8	
VERBANO OVEST	2	SOUTH	A08	6.1	IP GRUPPO API	8	6		4								
BRUGHIERA EST	2	NORTH	A08	40.7	TAMOIL	9	2			5	1	2				8	
VILLORESI EST	2	NORTH	A08	7.6	Q8	12	4	2	2	5	1	2				8	
VERBANO EST	2	NORTH	A08	6.1	IP GRUPPO API	8	7		2								
LARIO OVEST	2	SOUTH	A09	27.6	IP GRUPPO API	10	4	2	2	5	1	2				8	
LARIO EST	2	NORTH	A09	27.6	TAMOIL	12	3		2	2						4	

# SERVICE STATIONS: RESTAURANTS AND OTHER SERVICES

STATION	REGIONAL OFFICE	Direction	Motorway section	KM	Restaurant brands	Bar opening hours	Restaurant opening hours	Market opening hours	Men's restrooms	Women's restrooms	PRM's restrooms	Baby room	Showers	Car parks	Car parking spaces for PRM	Rig/Bus and camper parking spaces	Bus parking spaces for PRM	Camper bus service	Children's play area	Picnic area	Pet area	Wi-Fi
S.ZENONE OVEST	2	SOUTH	A01	15.1	AUTOGRILL	00:00-00:00		00:00-00:00	7	9	2	2	1	101	2	53	1	1		1		1
SOMAGLIA OVEST	2	SOUTH	A01	43.5	AUTOGRILL	00:00-00:00	11:00-15:00 19:00-22:00	00:00-00:00	14	17	2	3	4	102	3	75	2	1		2		1
ARDA OVEST	2	SOUTH	A01	73.3	AUTOGRILL	00:00-00:00	11:00-22:00	00:00-00:00	11	13	2	2	3	139	3	78	1	1				1
S.MARTINO OVEST	2	SOUTH	A01	114.1	CHEF EXPRESS	00:00-00:00		00:00-00:00	10	10	3	2	1	106	1	48	2			1		1
SECCHIA OVEST	3	SOUTH	A01	156.5	AUTOGRILL	00:00-00:00	11:00-15:00 19:00-22:00	00:00-00:00	16	21	4	2	3	268	6	55	1	1			1	1
CANTAGALLO OVEST	3	SOUTH	A01	198.9	AUTOGRILL	00:00-00:00	11:00-15:00 19:00-22:00	00:00-00:00	15	20	3	3	3	130	8	138	1	1		1		1
BADIA NUOVA OVEST	4	SOUTH	A01	17.9	LAGARDERE	00:00-00:00	11:30-15:00 18:30-22:00	00:00-00:00	10	11	2	1	1	83	6	50	1	1				1
RONCOBILACCIO OVEST	4	SOUTH	A01	242.6	MAGLIONE	00:00-00:00		00:00-00:00	13	18	3	1	4	44	3	2						1
BISENZIO OVEST	4	SOUTH	A01	279.8	MAGLIONE	00:00-00:00		00:00-00:00	10	10	2		3	41	2	13	1					1
VILLA COSTANZA EST	4	SOUTH	A01	289.7	UNIPARK	06:30 - 22:00		06:30 - 22:00	4	6	1	1		452	10	22	10					
CHIANTI OVEST	4	SOUTH	A01	305.6	AUTOGRILL	00:00-00:00		00:00-00:00	13	27	3	3	3	78	3	13	1					1
ARNO OVEST	4	SOUTH	A01	321.5	CHEF EXPRESS	00:00-00:00	11:00-15:30 18:30-22:00	00:00-00:00	10	18	2	3	3	79	8	56	1		1	1		1
BADIA AL PINO OVEST	4	SOUTH	A01	362.3	AUTOGRILL	00:00-00:00	11:00-15:00 19:00-22:00	00:00-00:00	11	16	2	3	5	213	6	40	1	1	2	1	1	1
LUCIGNANO OVEST	4	SOUTH	A01	380.7	CHEF EXPRESS	00:00-00:00	18:00-22:30	00:00-00:00	8	14	3	1	3	34	3	34	1	1				1
MONTEPULCIANO OVEST	4	SOUTH	A01	395	AUTOGRILL	00:00-00:00		00:00-00:00	8	13	2	2	3	111	4	41	1	1	3	2	2	
FABRO OVEST	5	SOUTH	A01	427.8	MAGLIONE	00:00-00:00		00:00-00:00	6	13	2	2	2	44	4	23		1				1
TEVERE OVEST	5	SOUTH	A01	464.7	AUTOGRILL	00:00-00:00	11:00-15:00 19:00-22:00	00:00-00:00	14	15	2	3	2	192	3	48	1		1	1		1
GIOVE OVEST	5	SOUTH	A01	481.1	MAGLIONE	00:00-00:00		00:00-00:00	12	14	2	3	4	136	3	120	1	1				1
FLAMINIA OVEST	5	SOUTH	A01	509.1	AUTOGRILL	00:00-00:00		00:00-00:00	6	10	1		1	57	2	27	1	1	1	2	1	1
MASCHERONE OVEST	5	SOUTH	A01	535.6	MAGLIONE	00:00-00:00		00:00-00:00	10	12	2	2	3	76	2	77	1	1	1	1	1	1
PRENESTINA OVEST	5	SOUTH	A01	566.1	AUTOGRILL	00:00-00:00		00:00-00:00	15	18	2	4	3	80	3	58	1	1	2	2	1	1
LA MACCHIA OVEST	5	SOUTH	A01	610.9	AUTOGRILL	00:00-00:00		00:00-00:00	13	14	2	3	3	101	8	49	1	1	1		1	1
CASILINA OVEST	6	SOUTH	A01	658.8	AUTOGRILL	00:00-00:00		00:00-00:00	11	15	2	2	3	71	3	11	1	1	1	1	1	1
TEANO OVEST	6	SOUTH	A01	708.4	MAGLIONE	00:00-00:00		00:00-00:00	7	8	2	1	2	178	5	83	1					1
S.NICOLA OVEST	6	SOUTH	A01	737.2	MAGLIONE	00:00-00:00		00:00-00:00	7	10	1	1	5	205	3	172	1	1				1
S.PIETRO	6	SOUTH	A1	1.6	MAGLIONE	06:00-22:00		06:00-22:00	5	9	1		2	61	1	4	1					1
TUSCOLANA OVEST	5	SOUTH	A01	19.1	CHEF EXPRESS	00:00-00:00		00:00-00:00	4	4	1			6	1							1
FRASCATI OVEST	5	SOUTH	A01	14.5	CHEF EXPRESS	00:00-00:00		00:00-00:00	9	11	2	2	2	39	3	28	1	1	1	1	1	
FERONIA OVEST	5	SOUTH	A01	4	CHEF EXPRESS	00:00-00:00		00:00-00:00	6	6	1			42	2	11	2			1		
SALARIA OVEST	5	SOUTH	A01	21.1	SIRIO	00:00-00:00		00:00-00:00	4	6	1			29	1	12	1					
S.ZENONE EST	2	NORTH	A01	15.1	MY CHEF	00:00-00:00	10:00-22:00	00:00-00:00	9	14	2	3	4	89	4	48	1	1		1		1
SOMAGLIA EST	2	NORTH	A01	43.5	AUTOGRILL	00:00-00:00		00:00-00:00	13	15	2	2	4	60	2	13	1	1				1
ARDA EST	2	NORTH	A01	73.3	AUTOGRILL	00:00-00:00	11:00-15:00 18:00-22:00	00:00-00:00	18	22	4	2	7	129	5	71	1	1		1		1
S.MARTINO EST	2	NORTH	A01	114.1	MY CHEF	00:00-00:00	11:00-22:00	00:00-00:00	13	19	3	2	4	63	1	32	2	1		2		
SECCHIA EST	3	NORTH	A01	156.5	MAGLIONE	00:00-00:00		00:00-00:00	19	29	3	2	3	153	6	43	1	1				1
CANTAGALLO EST	3	NORTH	A01	198.9	AUTOGRILL	00:00-00:00	11:00-15:00 19:00-22:00	00:00-00:00	10	13	3	3	1	89	2	11	1			1		1

STATION	REGIONAL OFFICE	Direction	Motorway section	KM	Restaurant brands	Bar opening hours	Restaurant opening hours	Market opening hours	Men's restrooms	Women's restrooms	PRM's restrooms	Baby room	Showers	Car parks	Car parking spaces for PRM	Rig/Bus and camper parking spaces	Bus parking spaces for PRM	Camper bus service	Children's play area	Picnic area	Pet area	Wi-Fi
RONCOBILACCIO EST	4	NORTH	A01	242.6	MAGLIONE	00:00-00:00		00:00-00:00	3	4	1	1		12	1	11		1				1
AGLIO EST	4	NORTH	A01	255.8	MY CHEF	00:00-00:00	11:00-22:00	00:00-00:00	7	8	2	1	1	45	2	13	1					1
FIRENZE NORD	4	NORTH	A11	4.6	MAGLIONE	00:00-00:00		00:00-00:00	5	4	1	1	1	88	5	1		1				1
BISENZIO EST	4	NORTH	A01	280.4	CHEF EXPRESS	00:00-00:00	09:00-21:00	00:00-00:00	6	6	1		1	30	2	6	1	1			2	1
CHIANTI EST	4	NORTH	A01	305.6	AUTOGRILL	00:00-00:00		00:00-00:00	23	28	1	2	3	51	4	11	1					1
ARNO EST	4	NORTH	A01	330.8	MAGLIONE	00:00-00:00	11:00-22:00	00:00-00:00	8	11	1	2	2	102	5	61	1	1	1	1		1
BADIA AL PINO EST	4	NORTH	A01	362.5	AUTOGRILL	00:00-00:00	11:00-15:00 19:00-22:00	00:00-00:00	8	11	3	1	4	87	4	38	1	1	1	1	2	1
LUCIGNANO EST	4	NORTH	A01	380.7	CHEF EXPRESS	00:00-00:00	10:00-21:00	00:00-00:00	6	7	1	1	1	86	4	30	1	1	1	1	2	1
MONTEPULCIANO EST	4	NORTH	A01	395	AUTOGRILL	00:00-00:00	11:00-15:00 19:00-22:00	00:00-00:00	12	16	2	2	4	89	9	82	1	1		1	1	
FABRO EST	5	NORTH	A01	427.8	CHEF EXPRESS	00:00-00:00	09:00-21:30	00:00-00:00	12	20	2	3	7	43	2	33	1		1	2	1	1
TEVERE EST	5	NORTH	A01	464.7	CHEF EXPRESS	00:00-00:00	11:00-15:30 18:30-22:00	00:00-00:00	11	12	2	3	3	135	2	57	1	1	1	2	1	1
GIOVE EST	5	NORTH	A01	481.1	MY CHEF	00:00-00:00		00:00-00:00	6	9	1		1	33	2	14	1					1
FLAMINIA EST	5	NORTH	A01	509.1	AUTOGRILL	00:00-00:00		00:00-00:00	6	6	1		1	95	6	58	2	1		2		1
MASCHERONE EST	5	NORTH	A01	535.6	MAGLIONE	00:00-00:00		00:00-00:00	11	12	2	3	5	85	3	66	1		1	2	1	1
PRENESTINA EST	5	NORTH	A01	566.1	AUTOGRILL	00:00-00:00		00:00-00:00	13	14	2	3	5	121	3	89	1	1	1	2	1	1
LA MACCHIA EST	5	NORTH	A01	610.9	AUTOGRILL	00:00-00:00		00:00-00:00	12	21	2	2	3	82	6	56	1	1		1	1	1
CASILINA EST	6	NORTH	A01	658.8	AUTOGRILL	00:00-00:00		00:00-00:00	10	14	2	1	1	80	2	22	1	1				1
TEANO EST	6	NORTH	A01	708.4	AUTOGRILL	00:00-00:00	11:00-15:00 19:00-22:00	00:00-00:00	11	16	2	4	3	181	7	113	1		1	2	1	1
S.NICOLA EST	6	NORTH	A01	737.2	MAGLIONE	00:00-00:00		00:00-00:00	13	16	2	3	3	127	4	20	1	1		1		1
MASSERIA EST	6	NORTH	A01	754	MAGLIONE	00:00-00:00		00:00-00:00	7	9	1	1	1	29	1	6	1					1
CITTADELLA	6	NORTH	A01	755.7	MAGLIONE	00:00-00:00		00:00-00:00	3	6	1		1	11	1	5	2					1
TUSCOLANA EST	5	NORTH	A01	19.1	n.d.				4	5	1				1							1
FRASCATI EST	5	NORTH	A01	14.5	CHEF EXPRESS	00:00-00:00		00:00-00:00	9	12	2	1	1	36	2	19						
FERONIA EST	5	NORTH	A01	4	CHEF EXPRESS	00:00-00:00		00:00-00:00	10	9	2	1	2	69	3	25	1	1		1		
SALARIA EST	5	NORTH	A01	21.1	MY CHEF	00:00-00:00		00:00-00:00	4	6	1	1	1	27	1	5	1			1		
LA PIOPPA OVEST	3	SOUTH	A14	2.3	MY CHEF	00:00-00:00	11:00-22:00	00:00-00:00	11	18	3	2	3	147	4	111	1	1		1		1
SILLARO OVEST	3	SOUTH	A14	37.4	AUTOGRILL	00:00-00:00	11:00-15:00 19:00-22:00	00:00-00:00	23	25	2	3	3	132	5	102	1	1	1	1	1	1
SANTERNO OVEST	3	SOUTH	A14	59.5	CHEF EXPRESS	00:00-00:00	11:00-15:30 18:30-22:00	00:00-00:00	12	15	2	1	3	73	4	11	1					1
BEVANO OVEST	3	SOUTH	A14	89.5	AUTOGRILL	00:00-00:00	11:00-15:00 19:00-22:00	00:00-00:00	10	15	2	2	5	156	5	49	1	1	1	2		1
RUBICONE OVEST	3	SOUTH	A14	111.3	AUTOGRILL	00:00-00:00		00:00-00:00	5	7	2	1	3	43	2	24	1	1				1
MONTEFELTRO OVEST	3	SOUTH	A14	133.6	AUTOGRILL	00:00-00:00	11:00-15:00 19:00-22:00	00:00-00:00	10	10	1	1	1	72	2	11	2	1		1		1
FOGLIA OVEST	7	SOUTH	A14	158.9	AUTOGRILL	00:00-00:00		00:00-00:00	6	10	2	1	2	23	3	3	1		1	1		1
METAURO OVEST	7	SOUTH	A14	186.2	MAGLIONE	00:00-00:00		00:00-00:00	9	17	2	1	2	245	8	69	2	1				1
ESINO OVEST	7	SOUTH	A14	208.7	AUTOGRILL	00:00-00:00	11:00-15:00 19:00-22:00	00:00-00:00	10	17	3		6	81	3	63	2	1	1	1		1
CONERO OVEST	7	SOUTH	A14	239	AUTOGRILL	00:00-00:00	11:00-15:00 19:00-22:00	00:00-00:00	6	6	1			42	3	29	2	1		1	1	1
CHIANTI OVEST	7	SOUTH	A14	263.9	CHEF EXPRESS	00:00-00:00	10:00-22:00	00:00-00:00	5	5	1			43	2	13	1	1		2		1
PICENO OVEST	7	SOUTH	A14	290.8	LAGARDERE	00:00-00:00		00:00-00:00	8	12	1		2	38	2	14	1			1		1
TORTORETO OVEST	7	SOUTH	A14	323.7	AUTOGRILL	00:00-00:00		00:00-00:00	5	8	1		1	33	2	13	1		1	1	1	1
VOMANO OVEST	7	SOUTH	A14	340.3	CHEF EXPRESS	00:00-00:00		00:00-00:00	5	8	2		2	46	2	13	1		1	3	1	1
TORRE CERRANO OVEST	7	SOUTH	A14	363.1	MAGLIONE	00:00-00:00		00:00-00:00	8	13	2	1	2	44	4	10	1	1				1

STATION	REGIONAL OFFICE	Direction	Motorway section	KM	Restaurant brands	Bar opening hours	Restaurant opening hours	Market opening hours	Men's restrooms	Women's restrooms	PRM's restrooms	Baby room	Showers	Car parks	Car parking spaces for PRM	Rig/Bus and camper parking spaces	Bus parking spaces for PRM	Camper bus service	Children's play area	Picnic area	Pet area	Wi-Fi
ALENTO OVEST	7	SOUTH	A14	393.9	MY CHEF	00:00-00:00		00:00-00:00	4	5	1		2	19	2	18	2	1		1		1
SANGRO OVEST	7	SOUTH	A14	428.8	MAGLIONE	00:00-00:00		00:00-00:00	11	13	2	2	2	39	2	7	1	1		1		1
TRIGNO OVEST	7	SOUTH	A14	458.6	MAGLIONE	00:00-00:00		00:00-00:00	9	13	1	1	2	24	2	14	1		1	1	1	1
TORRE FANTINE OVEST	7	SOUTH	A14	493.5	MAGLIONE	00:00-00:00		00:00-00:00	3	6	1	1	1	33	2	56	1		1	1		1
S.TRIFONE OVEST	8	SOUTH	A14	517.514	MAGLIONE	00:00-00:00		00:00-00:00	6	9	1	1	2	39	1	9	1			1		1
GARGANO OVEST	8	SOUTH	A14	542	MAGLIONE	00:00-00:00		00:00-00:00	5	8	1	1	1	94	2	28	1	1				1
LE SALINE OVEST	8	SOUTH	A14	587.169	MAGLIONE	00:00-00:00		00:00-00:00	6	7	1	1	1	53	3	28	1	1	1	1		1
CANNE BATTAGLIA OVEST	8	SOUTH	A14	620.362	MAGLIONE	00:00-00:00		00:00-00:00	4	6	1	1	1	29	1	29	1		1	1		1
DOLMEN DI BISCEGLIE OVEST	8	SOUTH	A14	644.406	MAGLIONE	00:00-00:00		00:00-00:00	6	6	1		1	114	2	26	1	1		1		1
MURGE OVEST	8	SOUTH	A14	671.444	MAGLIONE	00:00-00:00		00:00-00:00	4	5	1	1	1	14	1	3	1	1		1		1
LE FONTI OVEST	8	SOUTH	A14	697.617	MAGLIONE	00:00-00:00		00:00-00:00	4	5	1	1	1	74	2	21	1	1			1	1
S.EUFEMIA OVEST	3	SOUTH	A14	19.9	MAGLIONE	00:00-00:00		00:00-00:00	3	6	1	1	1	91	3	35	1					1
LA PIOPPA EST	3	NORTH	A14	2.3	CHEF EXPRESS	00:00-00:00	10:00-23:00	00:00-00:00	13	25	4	2	5	211	9	126	1	1		1		1
SILLARO EST	3	NORTH	A14	37.4	MAGLIONE	00:00-00:00		00:00-00:00	11	19	2	1	3	340	11	90	1					1
SANTERNO EST	3	NORTH	A14	59.5	AUTOGRILL	00:00-00:00		00:00-00:00	4	4	1	1	2	47	2	13	1	1		1		1
BEVANO EST	3	NORTH	A14	89.5	AUTOGRILL	00:00-00:00	11:00-15:00 19:00-22:00	00:00-00:00	10	14	3	2	3	82	5	18	1		1	2		1
RUBICONE EST	3	NORTH	A14	111.3	AUTOGRILL	00:00-00:00		00:00-00:00	7	10	1	1	3	24	1	10	1		1		1	1
MONTEFELTRO EST	3	NORTH	A14	133.6	CHEF EXPRESS	00:00-00:00	18:00-22:30	00:00-00:00	12	14	2	2	3	76	3	6	1				1	1
FOGLIA EST	7	NORTH	A14	158.9	CHEF EXPRESS	00:00-00:00	11:00-21:00	00:00-00:00	5	10	1	1	1	19	1	12	1	1	1	2	1	1
METAURO EST	7	NORTH	A14	186.2	AUTOGRILL	00:00-00:00	11:00-22:00	00:00-00:00	8	12	2	1	4	88	1	20	1	1	1	1	1	1
ESINO EST	7	NORTH	A14	208.7	MAGLIONE	00:00-00:00		00:00-00:00	12	16	1	1	4	152	6	71	3	1	1	2	1	1
CONERO EST	7	NORTH	A14	239	AUTOGRILL	00:00-00:00	11:00-15:00 19:00-22:00	00:00-00:00	10	13	2		2	109	3	40	3	1	1	2	1	1
CHIANTI EST	7	NORTH	A14	263.9	CHEF EXPRESS	00:00-00:00	09:00-21:00	00:00-00:00	5	8	1		1	64	3	7	1	1				1
PICENO EST	7	NORTH	A14	290.8	AUTOGRILL	00:00-00:00		00:00-00:00	5	8	1		1	56	2	9	1	1	1	2	1	1
TORTORETO EST	7	NORTH	A14	323.7	MAGLIONE	00:00-00:00		00:00-00:00	10	15	2	1	3	63	4	8	2	1		1		1
VOMANO EST	7	NORTH	A14	340.3	AUTOGRILL	00:00-00:00		00:00-00:00	5	8	1		1	64	2	24	1			1		1
TORRE CERRANO EST	7	NORTH	A14	363.1	AUTOGRILL	00:00-00:00	11:00-15:00 19:00-22:00	00:00-00:00	6	6	1	1		80	2	9	1	1	1	2		1
ALENTO EST	7	NORTH	A14	393.9	MAGLIONE	00:00-00:00		00:00-00:00	9	13	2	1	1	106	5	14	2	1		1		1
SANGRO EST	7	NORTH	A14	428.8	MAGLIONE	00:00-00:00		00:00-00:00	5	7	1	1	2	25	2	14	2		1	1		1
TRIGNO EST	7	NORTH	A14	458.6	MAGLIONE	00:00-00:00		00:00-00:00	7	10	1	3	1	42	2	20	1		1	1	1	1
RIO VIVO EST	7	NORTH	A14	473.6	AUTOGRILL	00:00-00:00		00:00-00:00	4	8	1	1	1	25	2	14	1		1	1		1
TORRE FANTINE EST	7	NORTH	A14	493.5	MAGLIONE	00:00-00:00		00:00-00:00	6	7	1	1	1	94	3	29	1	1		1		1
GARGANO EST	8	NORTH	A14	542.23	MAGLIONE	00:00-00:00		00:00-00:00	8	9	1	1	2	39	2	15	1	1		1		1
LE SALINE EST	8	NORTH	A14	587.169	MAGLIONE	00:00-00:00		00:00-00:00	5	6	1	1	2	90	3	47	1	1	1			1
CANNE BATTAGLIA EST	8	NORTH	A14	620.362	MAGLIONE	00:00-00:00		00:00-00:00	7	7	1	1	1	10	2	29	1	1		1		1
DOLMEN DI BISCEGLIE EST	8	NORTH	A14	644.406	MAGLIONE	00:00-00:00		00:00-00:00	5	6	1	1	3	81	3	27	1	1				1
MURGE EST	8	NORTH	A14	671.444	MAGLIONE	00:00-00:00		00:00-00:00	5	9	2	1	1	32	3	4	1	1			1	1
LE FONTI EST	8	NORTH	A14	697.617	MAGLIONE	00:00-00:00		00:00-00:00	5	8	1	1	1	40	2	9	1			1	1	1
S.EUFEMIA EST	3	NORTH	A14	19.9	MAGLIONE	00:00-00:00		00:00-00:00	4	7	1		2	54	3	20	1					1

STATION	REGIONAL OFFICE	Direction	Motorway section	KM	Restaurant brands	Bar opening hours	Restaurant opening hours	Market opening hours	Men's restrooms	Women's restrooms	PRM's restrooms	Baby room	Showers	Car parks	Car parking spaces for PRM	Rig/Bus and camper parking spaces	Bus parking spaces for PRM	Camper bus service	Children's play area	Picnic area	Pet area	Wi-Fi	
PIANI D'INVEREA NORD	1	WEST	A10	25.7	AUTOGRILL	00:00-00:00		00:00-00:00	8	10	2		2	48	3	3	1			2		1	
S.CRISTOFORO NORD	1	WEST	A10	42.3	AUTOGRILL	00:00-00:00		00:00-00:00	4	6	1		2	6	2	2	1						1
PIANI D'INVEREA SUD	1	EAST	A10	26.3	AUTOGRILL	00:00-00:00		00:00-00:00	3	6	1	1		23	1								1
AURELIA SUD	1	EAST	A10	44.8	AUTOGRILL	00:00-00:00	11:00-15:00 19:00-22:00	00:00-00:00	5	6	1	2	4	96	2	100		1				1	1
MIGLIARINO NORD	4	WEST	A11	79	MAGLIONE	00:00-00:00		00:00-00:00	3	5	1	1	1	16	1	5		1					1
SERRAVALLE NORD	4	WEST	A11	35.5	AUTOGRILL	00:00-00:00		00:00-00:00	9	13	2	1	2	20	2	6	1	1				1	1
PERETOLA NORD	4	WEST	A11	3	CHEF EXPRESS	00:00-00:00	09:00-16:00	00:00-00:00	10	10	4	3	3	71	4	10	1	1		1			1
MIGLIARINO SUD	4	EAST	A11	79	MAGLIONE	00:00-00:00		00:00-00:00	3	7	1		1	20	2	5		1					1
SERRAVALLE SUD	4	EAST	A11	35.5	AUTOGRILL	00:00-00:00		00:00-00:00	7	12	2	1	2	19	3	8	1	1				1	1
PERETOLA SUD	4	EAST	A11	3	AUTOGRILL	00:00-00:00		00:00-00:00	9	11	2	4	4	63	4	8	1	1	1			1	1
S.ILARIO SUD	1	EAST	A12	14.5	MY CHEF	00:00-00:00	11:00-15:00 19:00-22:00	00:00-00:00	7	13	2	2	3	38	2	3	1				1		1
RIVIERA SUD	1	EAST	A12	48.7	AUTOGRILL	00:00-00:00	11:00-15:00 19:00-22:00	00:00-00:00	4	7	1	1	2	23	2	9	1				1		1
TIRRENO OVEST	5	SOUTH	A12	39.2	CHEF EXPRESS	00:00-00:00	11:00-21:00	00:00-00:00	6	10	2	2	3	64	2	37	2	1		2		1	1
ARRONE OVEST	5	SOUTH	A12	8.5	AUTOGRILL	00:00-00:00		00:00-00:00	3	3	1			15	1	9	1				1		1
S.ILARIO NORD	1	WEST	A12	14.5	MY CHEF	00:00-00:00		00:00-00:00	3	6	1		1	24	1	9	1						1
RIVIERA NORD	1	WEST	A12	48.7	MY CHEF	00:00-00:00		00:00-00:00	3	6	1		1	7	2	3	1					1	1
TOLFA EST	5	NORTH	A12	59.5	MAGLIONE	00:00-00:00		00:00-00:00	5	8	1		1	30	1	4	1						1
TIRRENO EST	5	SOUTH	A12	39.2	AUTOGRILL	00:00-00:00	10:00-22:00	00:00-00:00	7	8	1		2	106	3	32	2	1	1	1			1
ARRONE EST	5	SOUTH	A12	8.5	MAGLIONE	00:00-00:00		00:00-00:00	3	3	1		1	12	1	10					1		1
S.PELAGIO OVEST	3	SOUTH	A13	98.2	AUTOGRILL	00:00-00:00		00:00-00:00	7	10	2	1	3	39	2	22	1			1	1	1	1
ADIGE OVEST	3	SOUTH	A13	65.3	AUTOGRILL	00:00-00:00		00:00-00:00	3	6	2	1	2	48	2	26	1	1	1	1	1		1
PO OVEST	3	SOUTH	A13	43	AUTOGRILL	00:00-00:00	11:00-15:00 19:00-22:00	00:00-00:00	14	14	2	4	3	153	3	57	1			1	2		1
CASTEL BENTIVOGLIO OVEST	3	SOUTH	A13	11.7	AUTOGRILL	00:00-00:00		00:00-00:00	7	10	3	6	2	60	3	16	1	1	1	1	2		1
S.PELAGIO EST	3	NORTH	A13	98.2	MAGLIONE	00:00-00:00		00:00-00:00	8	13	2	1	3	142	3	12	1	1	1				1
ADIGE EST	3	NORTH	A13	65.3	AUTOGRILL	00:00-00:00		00:00-00:00	6	10	2	1	2	27	2	19	1	1	1	1	2	1	1
PO EST	3	NORTH	A13	43	AUTOGRILL	00:00-00:00	11:00-15:00 19:00-22:00	00:00-00:00	14	13	2	2	3	68	5	14	1			2		2	1
BENTIVOGLIO EAST	3	NORTH	A13	11.7	AUTOGRILL	00:00-00:00		00:00-00:00	5	7	2	1	1	37	1	16	1	1				1	1
VESUVIO SUD	6	SOUTH	A16	4.5	MAGLIONE	05:00-22:00		05:00-22:00	3	6	1	1	1	12	2	9	1						1
IRPINIA SUD	6	SOUTH	A16	44.2	AUTOGRILL	00:00-00:00	11:30-15:00	00:00-00:00	9	13	2		2	43	3	7	1	1					1
MIRABELLA SUD	6	SOUTH	A16	77.3	MAGLIONE	00:00-00:00		00:00-00:00	8	6	2	1	2	13	2	5	1	1			1		1
CALAGGIO SUD	6	SOUTH	A16	106.5	MAGLIONE	00:00-00:00		00:00-00:00	4	6	1		1	24	1	10	1	1					1
TORRE ALEMANNA SUD	8	SOUTH	A16	137.589	MAGLIONE	00:00-00:00		00:00-00:00	3	6	1		1	24	1	5	1	1			1	1	1
OFANTO SUD	8	SOUTH	A16	153.098	MAGLIONE	00:00-00:00		00:00-00:00	4	4	1	1	1	51	2	33	1				1		1
VESUVIO NORD	6	WEST	A16	4.5	MAGLIONE	00:00-00:00		00:00-00:00	4	6	1		2	31	1	4	1						1
IRPINIA NORD	6	WEST	A16	44.2	HERMES/ PUNTOGRILL	00:00-00:00		00:00-00:00	9	10	2	2	2	62	5	5	1						1
MIRABELLA NORD	6	WEST	A16	77.3	MAGLIONE	00:00-00:00		00:00-00:00	7	7	1	1	2	34	2	8	1	1			1		1
CALAGGIO NORD	6	WEST	A16	106.5	AUTOGRILL	00:00-00:00		00:00-00:00	9	10	2	1	2	41	3	8	1			1		1	1
OFANTO NORD	8	WEST	A16	153.098	AUTOGRILL	00:00-00:00	11:00-15:00 19:00-22:00	00:00-00:00	9	13	2	1	3	58	4	14	1	1					1
CAMPIOLO OVEST	9	SOUTH	A23	67.5	AUTOGRILL	00:00-00:00		00:00-00:00	8	10	2		9	39	2	6	1	1					1
LEDRA OVEST	9	SOUTH	A23	36.9	MAGLIONE	00:00-00:00		00:00-00:00	6	10	2	1	4	20	2	11	1						1

STATION	REGIONAL OFFICE	Direction	Motorway section	KM	Restaurant brands	Bar opening hours	Restaurant opening hours	Market opening hours	Men's restrooms	Women's restrooms	PRM's restrooms	Baby room	Showers	Car parks	Car parking spaces for PRM	Rig/Bus and camper parking spaces	Bus parking spaces for PRM	Camper bus service	Children's play area	Picnic area	Pet area	Wi-Fi
FELLA EST	9	NORTH	A23	96.9	AUTOGRILL	00:00-00:00		00:00-00:00	4	5	2	1	4	43	1	13	1					1
LEDRA EST	9	NORTH	A23	37.1	AUTOGRILL	00:00-00:00		00:00-00:00	7	12	2		4	39	2	16	1		1		1	1
AGOGNA OVEST	1	SOUTH	A26	154.8	CHEF EXPRESS	00:00-00:00	11:00-15:00	00:00-00:00	5	8	2			89	3	49	1	1	1	1	1	1
SESIA OVEST	1	SOUTH	A26	108.2	MAGLIONE	00:00-00:00	11:00-15:00	00:00-00:00	10	11	2	2	1	68	5	46	1	1				1
MONFERRATO OVEST	1	SOUTH	A26	83	CHEF EXPRESS	00:00-00:00		00:00-00:00	5	8	1	2	1	79	4	23	1			1		1
BORMIDA OVEST	1	SOUTH	A26	52.9	MY CHEF	00:00-00:00		00:00-00:00	8	12	3	2	4	39	3	48	1	1	1			1
STURA OVEST	1	SOUTH	A26	25.5	AUTOGRILL	00:00-00:00		00:00-00:00	10	15	3	2	3	91	4	17	1	1			1	1
TURCHINO OVEST	1	SOUTH	A26	6.8	MY CHEF	00:00-00:00		00:00-00:00	7	12	2		1	21	2	6	1	1			1	1
LE RISIAE OVEST	1	SOUTH	A26	1.7	MAGLIONE	00:00-00:00		00:00-00:00	3	6	1	1	1	17	2	2	1					1
AGOGNA EST	1	NORTH	A26	154.8	CHEF EXPRESS	00:00-00:00	11:00-15:00	00:00-00:00	5	7	2		2	80	3	25	1	1	1	1	1	1
SESIA EST	1	NORTH	A26	108.2	MAGLIONE	00:00-00:00		00:00-00:00	4	5	2	3	1	134	3	36	1	1				1
MONFERRATO EST	1	NORTH	A26	83.5	AUTOGRILL	00:00-00:00		00:00-00:00	4	7	1	1	5	37	2	33	1		1		1	1
BORMIDA EST	1	NORTH	A26	52.9	AUTOGRILL	00:00-00:00		00:00-00:00	4	6	1	1	3	60	2	29	1		1		1	1
STURA EST	1	NORTH	A26	25.5	AUTOGRILL	00:00-00:00		00:00-00:00	13	13	2	2	2	45	4	8	1	1	1	2	1	1
TURCHINO EST	1	NORTH	A26	6.8	AUTOGRILL	00:00-00:00	11:00-15:00 19:00-22:00	00:00-00:00	7	11	2		1	26	2	6	1	1		1		1
CAVOUR EST	1	NORTH	A26	29.3	MAGLIONE	00:00-00:00		00:00-00:00	4	6	1	1	1	75	2	19	1	1		1	1	1
MARENCO NORD	1	WEST	A26	9.7	MY CHEF	00:00-00:00	11:00-22:30	00:00-00:00	5	8	2	1	4	43	2	40	1	1				1
MARENCO SUD	1	EAST	A26	9.7	MY CHEF	00:00-00:00	11:00-22:00	00:00-00:00	5	6	1	1	1	94	2	20	1	1		1		1
PONTE NELLE ALPI OVEST	9	SOUTH	A27	81.5	MY CHEF	00:00-00:00		00:00-00:00	7	8	2		1	76	3	28	1	1	1	1	1	1
SILE OVEST	9	SOUTH	A27	25.6	AUTOGRILL	00:00-00:00		00:00-00:00	6	10	1		2	43	3	9	1	1		1		1
CERVADA EST	9	NORTH	A27	49.7	MAGLIONE	00:00-00:00		00:00-00:00	4	7	1	1	1	75	2	28	1					1
SILE EST	9	NORTH	A27	25.6	CHEF EXPRESS	00:00-00:00		00:00-00:00	6	10	2		2	38	3	9	1	1		2	1	1
TRE PONTI OVEST	6	SOUTH	A30	16.4	MAGLIONE	00:00-00:00		00:00-00:00	5	10	1	1	1	46	1	7	1				1	1
ANGIOINA OVEST	6	SOUTH	A30	33.4	ALBOREA	00:00-00:00		00:00-00:00	5	5	1	1	1	56	1	39	1	1		1		1
TRE PONTI EST	6	NORTH	A30	16.4	MAGLIONE	00:00-00:00		00:00-00:00	4	5	1		2	70	3	28	3					1
LAMBRO SUD	2	EAST	A04	133.6	AUTOGRILL	00:00-00:00	11:00-22:00	00:00-00:00	12	13	2	1	3	65	2	9	1	1	1	1		1
BRIANZA SUD	2	EAST	A04	148.4	AUTOGRILL	00:00-00:00		00:00-00:00	15	17	2	2	4	143	3	31	2	1	1	2	1	1
BREMBO SUD	2	EAST	A04	165.7	AUTOGRILL	00:00-00:00		00:00-00:00	13	12	2	3	1	48	4	9	2			1		1
SEBINO SUD	2	EAST	A04	197.5	AUTOGRILL	00:00-00:00	11:30-15:00 18:30-22:00	00:00-00:00	10	13	2	3	3	70	2	10	1					1
VALTROMPIA SUD	2	EAST	A04	213.7	AUTOGRILL	00:00-00:00	11:30-15:00 18:30-22:00	00:00-00:00	9	13	2	1	2	32	4	17	1		1	2	1	1
NOVATE NORD	2	WEST	A04	128.5	AUTOGRILL	00:00-00:00		00:00-00:00	4	4	1	2	1	28	1	5	1	1				1
LAMBRO NORD	2	WEST	A04	133.6	MY CHEF	00:00-00:00		00:00-00:00	5	7	1		1	4	1							1
BRIANZA NORD	2	WEST	A04	148.4	AUTOGRILL	00:00-00:00	11:30-15:00 18:30-22:00	00:00-00:00	14	22	3	1	5	269	9	84	1	1	3	1	1	1
BREMBO NORD	2	WEST	A04	165.7	AUTOGRILL	00:00-00:00	11:30-22:00	00:00-00:00	14	15	2	3	2	142	5	56	4	1				1
SEBINO NORD	2	WEST	A04	197.5	AUTOGRILL	00:00-00:00	11:30-15:00 18:30-22:00	00:00-00:00	7	10	2	3	1	33	2	4	1					1
VALTROMPIA NORD	2	WEST	A04	213.7	AUTOGRILL	00:00-00:00		00:00-00:00	11	14	2	1	3	84	5	37	2		2	2	1	1
VALLE SCRIVIA OVEST	1	SOUTH	A07	92.5	MAGLIONE	00:00-00:00		00:00-00:00	5	6	1		1	17	1	4	1			1		1
GIOVI OVEST	1	SOUTH	A07	106.1	AUTOGRILL	00:00-00:00	11:00-15:00	00:00-00:00	7	12	2	1	1	24	3		1			1		1
GIOVI EST	1	NORTH	A07	106.1	AUTOGRILL	00:00-00:00		00:00-00:00	3	6	1	1	1	16	1	5	1		1		1	1
CAMPORA EST	1	NORTH	A07	116.6	AUTOGRILL	00:00-00:00		00:00-00:00	6	9	2	4	3	28	2	3	1			1		1

STATION	REGIONAL OFFICE	Direction	Motorway section	KM	Restaurant brands	Bar opening hours	Restaurant opening hours	Market opening hours	Men's restrooms	Women's restrooms	PRM's restrooms	Baby room	Showers	Car parks	Car parking spaces for PRM	Rig/Bus and camper parking spaces	Bus parking spaces for PRM	Camper bus service	Children's play area	Picnic area	Pet area	Wi-Fi
LA LANTERNA EST	1	NORTH	A07	133.2	MAGLIONE	00:00-00:00		00:00-00:00	5	5	1	1	1	3	1		1					1
BRUGHERIA OVEST	2	SOUTH	A08	40.7	AUTOGRILL	00:00-00:00		00:00-00:00	9	12	2	1	2	76	3	10	1		1		1	1
VILLORESI OVEST	2	SOUTH	A08	7.6	AUTOGRILL	00:00-00:00		00:00-00:00	15	16	3	2	2	74	6	39	6	1		1		1
VERBANO OVEST	2	SOUTH	A08	6.1	AUTOGRILL	00:00-00:00		00:00-00:00	8	12	2	3	2	59	2	18	1			1	1	1
BRUGHERIA EST	2	NORTH	A08	40.7	AUTOGRILL	00:00-00:00		00:00-00:00	9	12	2	1	1	80	4	13	1		1	1		1
VILLORESI EST	2	NORTH	A08	7.6	AUTOGRILL	00:00-00:00		00:00-00:00	14	19	3	3	6	163	8	71	1	1	3	1	1	1
VERBANO EST	2	NORTH	A08	6.1	AUTOGRILL	00:00-00:00		00:00-00:00	9	11	2	1	1	41	1	6	1			1		1
LARIO OVEST	2	SOUTH	A09	27.6	AUTOGRILL	00:00-00:00		00:00-00:00	13	16	2	2	3	34	4	30	1		1	1	1	1
LARIO EST	2	NORTH	A09	27.6	AUTOGRILL	00:00-00:00		00:00-00:00	4	6	1	1	1	10	2	4	1				1	1

# PARKING AREAS

PARKING AREAS	KM	HGV PARKING SPACES	LIGHT VEHICLE PARKING SPACES	PARKING SPACES RESERVED FOR DISABLED PEOPLE
<b>A1 MILANO-NAPOLI</b>				
CHIARAVALLE OVEST	79.800	10	22	
FONTANELLATO OVEST	96.500	16	18	
CROSTOLO OVEST	135.400	Partially closed 12	8	2
CALVETRO OVEST	153.300	39	77	4
CASTELFRANCO OVEST	177.300	75	24	1
BANZOLE OVEST*	233.100	2	14	
CANOVA OVEST	234.900	2	7	
MADONNINA OVEST	240.000	Temporarily closed 8	29	
CITERNA OVEST*	245.000			
CORZANO OVEST	269.237	Temporarily closed 13	101	
VINGONE OVEST*	291.200	25	40	
RIGNANO OVEST	313.100	Temporarily closed 5	38	
SAN GIOVANNI OVEST	332.100	17	139	
ROMITA OVEST	344.300	7	55	
LATERINA OVEST	350.000	Temporarily closed 20	161	
CROCINA OVEST	355.100	40	317	
ASTRONE OVEST	413.000	12	94	
SABINA OVEST	499.300			
<b>A1 NAPOLI-MILANO</b>				
SABINA EST	499.300			
BASCHI EST	459.200			
RITORTO EST	438.600	24	20	
CIVITELLA EST	353.900	8	65	
ROMITA EST	345.000	8	60	
VALLOMBROSA EST	321.300	10	20	
RIGNANO EST	313.100	Temporarily closed 4	31	
VINGONE EST	291.200			
CORZANO EST	269.237	Temporarily closed 3	22	
SANT'ANDREA	259.900			
CASTELFRANCO EST	177.300	12	76	2
CROSTOLO EST	132.500	19	44	3
BASTELLI EST*	87.200	23	60	
<b>A7 MILANO-GENOVA</b>				
GIOVI OVEST	113.800	Partially closed 5	15	
<b>A7 GENOVA-MILANO</b>				
VOCEMOLA EST	92.000	6	21	

In most parking areas, the area is used for unmarked parking due to their low utilisation. On the other hand, the parking areas in which there is a greater influx of people during peak periods (e.g. summer) have special road markings for efficient use of spaces in relation to the entry/exit routes. In such cases parking spaces reserved for disabled people are also marked.

\* In some parking areas, users may park in the paved areas, without obstructing other vehicles, even in the absence of marked bays, in the direction of traffic.

PARKING AREAS	KM	HGV PARKING SPACES	LIGHT VEHICLE PARKING SPACES	PARKING SPACES RESERVED FOR DISABLED PEOPLE
<b>A10 GENOVA-VENTIMIGLIA</b>				
TERRAROSSA SUD	17.800	6	18	
LEGINO SUD	43.900	5	15	
<b>A11 FIRENZE-PISA NORD</b>				
SIBOLLA NORD	50.000	Temporarily closed 7	55	
<b>A11 PISA NORD-FIRENZE</b>				
SIBOLLA SUD	50.400	Temporarily closed 8	60	
<b>A12 GENOVA-ROSIGNANO</b>				
POGGIO SUD	24.300	Partially closed 6	24	
CARAVAGGIO SUD	26.400	Partially closed 11	33	
<b>A12 ROSIGNANO-GENOVA</b>				
CAMPODONICO NORD	36.100	Partially closed 8	35	
RUPANEGO NORD	20.500	Partially closed 12	55	
PRIARUGGIA NORD	10.500	Partially closed 7	40	
<b>A12 ROMA-CIVITAVECCHIA</b>				
IL PINETO EST	20.500			
ALBEROBELLO EST	36.300			
BELVEDERE EST	44.200			
SAN LIBORIO EST	57.300			
<b>A12 CIVITAVECCHIA-ROMA</b>				
SAN LIBORIO OVEST	57.300			
ALBEROBELLO OVEST	36.300			
IL PINETO OVEST	20.500			
<b>A13 BOLOGNA-PADOVA</b>				
QUAT TRO VIE EST	50.700	8	17	1
<b>A14 BOLOGNA-TARANTO</b>				
TORRE DI PALME OVEST*	282.700	Temporarily closed		
PARKING AREA *	299.200			
FONTE ANTICA OVEST	357.700	Temporarily closed 7	55	
LE SIRENE OVEST	388.200	5	40	
SAN LORENZO OVEST	441.000	Temporarily closed 7	53	
MONTEROTONDO OVEST	616.300	15	116	
VIRGILIO OVEST	689.100	15	124	
LE GROTTIE OVEST	722.700	13	101	
LA PINETA OVEST	731.500	19	149	
<b>A14 TARANTO-BOLOGNA</b>				
LA PINETA EST	731.500	15	118	
LE GROTTIE EST	722.700	13	101	
LE MASSERIE EST	700.600	8	60	
VIRGILIO EST	689.100	14	108	
MONTEROTONDO EST	616.300	15	120	



PARKING AREAS	KM	HGV PARKING SPACES	LIGHT VEHICLE PARKING SPACES	PARKING SPACES RESERVED FOR DISABLED PEOPLE
PARKING AREA *	470.000			
PARKING AREA *	469.700			
PARKING AREA *	465.800			
SAN LORENZO EST	441.000	16		2
PARKING AREA *	424.100			
FONTE ANTICA EST	356.700		Temporarily closed	
PARKING AREA *	348.100			
PARKING AREA *	322.000			
PARKING AREA *	313.300			
PARKING AREA *	307.200			
LE TERRAZZE EST	304.000	16		
PARKING AREA *	289.900			
<b>A23 TARVISIO-PALMANOVA</b>				
CORMOR OVEST	33.600	9	72	1
RIO GELATO OVEST	42.000	9	72	
CARNIA OVEST	64.500	16	125	2
STAVOLI SACHS OVEST	65.600	19	151	
<b>A23 PALMANOVA-TARVISIO</b>				
LA FORESTA EST	97.800	18	144	1
CADRAMAZZO EST	81.800	14	113	
RESIUTTA EST	71.800	22	178	
CAMPIOLO EST	67.600	12	14	2
RIO GELATO EST	41.600	13	103	
CORMOR EST	34.900	12	96	2
<b>A26 GRAVELLONA TOCE-GENOVA VOLTRI</b>				
LE BETULLE OVEST	28.000	3	10	
TAGLIOLO OVEST	31.400	3	15	
RIO ANDA OVEST	76.700	12	60	
BOSCHINA OVEST	133.000	12	94	
<b>A26 GENOVA VOLTRI-GRAVELLONA TOCE</b>				
VALSESIA EST	145.800	11	55	
BOSCHINA EST	133.000	12	94	
RIO ANDA EST	76.700	12	60	
GIARDINETTO EST	68.300	Partially closed	3	10
SAN CARLO EST	35.700		17	86
TAGLIOLO EST	31.400		3	10
LE BETULLE EST	28.100		10	45
BROGLIO EST	21.500		13	60
ANZEMA EST	20.000		18	74
<b>A27 VENEZIA-BELLUNO</b>				
PIAN DI VEDOIA EST	81.500		6	
DIRAMAZIONE SANTHÌA-STROPPIANA				
LA CASCINA	25.500	30		4
DIRAMAZIONE STROPPIANA-SANTHÌA				
PRANOVI	14.700	7		53
MOLINO NUOVO	17.700	6		48



# No message is worth the risk.

Don't get distracted while driving, for your own safety and for the safety of those working on the motorway.

# Have a safe journey

**Toll free number:**

Completely free service  
803,111

**Receive support on:**

Traffic info  
Cashback  
Unpaid toll  
Claims  
Electronic toll collection  
Viacard  
Info services for disabled people

**More traffic information:**

RTL FM 102.5  
Isoradio FM 103.3

**For information write to:**

info@autostrade.it

**Useful emergency numbers:**

Traffic Police 113  
Fire Brigade 115  
Medical Emergencies 118

---

**Electronic toll collection provider:**

Axxes - <https://axxes.fr/en>  
DKV - [www.dkv-mobility.com/en](http://www.dkv-mobility.com/en)  
Telepass - [www.telepass.com](http://www.telepass.com)  
TollTickets - [www.tolltickets.com/en](http://www.tolltickets.com/en)  
UnipolMove - [www.unipolmove.it](http://www.unipolmove.it)

---

**Breakdown assistance**

**Authorised on the entire**

**Autostrade per l'Italia network:**

ACI Global +39 803-116  
Europ Assistance - Vai 803-803  
IMA +39 800-613.613

ESA +39 800-198.254

**Only for the following motorway sections:**

- A1 Fabro-Napoli
- A1 Diramazione Roma Nord
- A1 Diramazione Roma Sud
- A12 Roma-Civitavecchia
- A16 Napoli-Lacedonia
- A30 Caserta-Salerno

AXA +39 800-111.911

**Only for the following motorway sections:**

- A1 Ceperano-Napoli
- A16 Napoli-Lacedonia
- A30 Caserta-Salerno