

**PRIVACY POLICY PURSANT TO ARTICLES 13 AND 14 OF THE  
EUROPEAN REGULATION 2016/679  
ON THE PROCESSING OF PERSONAL DATA FOR THE ONLINE  
PAYMENT OF REPORTS OF NON-PAYMENT OF TOLL**

**1. DATA CONTROLLER**

Pursuant to current privacy legislation (art.13 and art.14 of European Regulation 2016/679 of the “**GDPR**”), please find below the information on the processing of personal data (hereinafter also “**data**”) that you directly provided for the online payment of the “Unpaid Toll Report” (*Rapporti di mancato pagamento*) (“**RMPP**”) and for requesting the issuance of an invoice and/or receipt for the payment itself.

The RMPP is issued if the user does not fully or partially settle the toll due for transit on the Italian toll motorway network.

Such data are collected and may be used and processed, in hard copy and electronically, through their employees in charge of processing and for the sole purposes related to the management of the RMPP payment by the following motorway concessionaire companies, each for the sections under their jurisdiction, in their capacity as independent data controllers (hereinafter also referred to as “**Controllers**” or the “**Concessionaire Companies**”):

- Autostrade per l’Italia S.p.A., with registered office at Via Alberto Bergamini 50, 00159 – Roma;
- R.A.V. – Raccordo Autostradale Valle d’Aosta S.p.A., with registered office at Località Les Iles - 11010 - Saint Pierre (AO);
- Tangenziale di Napoli S.p.A., with registered office at Via Cintia, svincolo Fuorigrotta, 80126 – Napoli;
- Società Autostrada Tirrenica p.A., with registered office at Via Alberto Bergamini 50, 00159 – Roma.

The Data Protection Officer (DPO) for Autostrade per l’Italia S.p.A. is domiciled for this purpose at the company's registered office and can be contacted at the following e-mail address: [dpo@pec.autostrade.it](mailto:dpo@pec.autostrade.it).

The Data Protection Officer (DPO) for Raccordo Autostradale Valle d’Aosta S.p.A. is domiciled for this purpose at the company's registered office and can be contacted at the following e-mail address: [dpo@pec.ravspa.it](mailto:dpo@pec.ravspa.it).

The Data Protection Officer (DPO) for Tangenziale di Napoli S.p.A. is domiciled for this purpose at the company's registered office and can be contacted at the following e-mail address: [dpo@pec.tangenzialedinapoli.it](mailto:dpo@pec.tangenzialedinapoli.it).

The Data Protection Officer (DPO) for Società Autostrada Tirrenica p.A. is domiciled for this purpose at the company's registered office and can be contacted at the following e-mail address: [dpo@pec.tirrenica.it](mailto:dpo@pec.tirrenica.it).

Personal data will also be collected directly, at the time of payment of the RMPP, by **Nexi S.p.A.**, in its capacity as independent Data Controller, for the purpose of charging the amount of the toll due to the

above-mentioned Concessionaire Companies for the transits along the routes under their jurisdiction, in accordance with the processing methods set out in its Privacy Policy, which the Data Subject is invited to consult.

The Concessionaire Companies do not have access to or visibility of the data processed within the scope of the payment transactions carried out by Nexi.

## **2. CATEGORIES OF PROCESSED DATA**

The data processed by the Concessionaire Companies mentioned in point 1 include “common” data, such as – by way of example and not limited to – the personal details of the vehicle owner or of the driver [in the case of vehicle financial leasing (“leasing”) or rental] (hereinafter the “**Data Subjects**”), the vehicle registration number, and data relating to the transit (date and time of transit, exit toll station and, where available, entry toll station).

## **3. PURPOSES AND LEGAL BASIS FOR PROCESSING**

The data shall be processed for the purpose of online payment of the “Unpaid Toll Report”, processing of the payment receipt and/or the production and dispatch of any invoices requested.

The legal basis for the processing is: i) legal obligation pursuant to Art. 6(1)(c) GDPR; ii) execution of a contract pursuant to Art. 6(1)(b) GDPR.

The provision of data is mandatory for the aforementioned payment activities of the “Online Unpaid Toll Report”, for the processing of the payment receipt and/or for the production of the invoices possibly requested; therefore, failure to provide/partial or inaccurate provision of data may result in the impossibility of carrying out these activities

## **4. DATA PROCESSING METHODS**

Personal data will be processed, in compliance with the regulations in force, through manual, IT and telematic tools and by implementing procedures strictly related to the aforementioned purposes, so as to ensure the confidentiality and security of the data

## **5. DATA RETENTION PERIOD**

Personal data will only be stored for as long as necessary for the purposes for which they are collected in compliance with the principle of data minimisation pursuant to art. 5(1)(c) of the GDPR.

## **6. DATA RECIPIENTS**

Within the companies referred to in point 1 above, only the persons tasked with the processing by the Controller and authorised to perform the processing operations within the scope of the aforementioned activities may acquire the personal data provided.

Third parties (either affiliated companies or third-party companies) may also become aware of your data, provided they process the information for the same purposes indicated in point 3. Such parties are appointed as “Data Processors” pursuant to Article 28 of the GDPR.

Administrative activities related to the online payment service, in particular the processing of payment receipts and the production and sending of invoices, when requested, are carried out on behalf of the above-mentioned Concessionaire Companies by Youverse S.p.A., a service company that also manages

debt collection, headquartered in Rome, Via A. Bergamini 50, 00159 Rome, appointed as “Data Processor” pursuant to Article 28 of the GDPR by the individual Concessionaire Companies.

The activities of IT hosting and online management of the Unpaid Toll Report are carried out on behalf of the above Concessionaire Companies by: - Autostrade per l’Italia S.p.A., headquartered in Rome, Via A. Bergamini 50, 00159 Rome, appointed for this purpose by the Concessionaire Companies themselves as “Data Processor” pursuant to Article 28 of the GDPR.

The full list of the people appointed as Data Processors is available from the individual Controllers.

It is also reminded that personal data may be obtained by the Concessionaire Companies, within the scope of their respective activities, following the disclosure of such data by third parties acting as independent Data Controllers, such as **Nexi S.p.A.** and leasing/rental companies. In such cases, reference should be made to the specific Privacy Policy provided to the Data Subjects by those independent Data Controllers.

Under no circumstances will personal data be disseminated.

## **7. RIGHTS OF DATA SUBJECTS**

Articles 15-22 of European Regulation no. 679/2016 allow Data Subjects to exercise specific rights; Data Subjects may obtain from the Data Controller: access, rectification, erasure, restriction of processing, revocation of consent as well as portability of data concerning them. Please note that a deletion request may only be fulfilled if the data are no longer necessary for the purposes for which they were collected or the processing is not compliant with the law, provided that all debts associated with the RMPP have been settled and that data retention by the Controller is not necessary for compliance with legal obligations or orders from Authorities, or to demonstrate compliance with contractual obligations, or to establish, exercise, or defend a right, including in court.

Data Subjects also have the right to object to processing. If the right of objection is exercised, the Controller reserves the right not to comply with the request if there are compelling legitimate reasons for processing that override the interests, rights, and freedoms of the Data Subject.

The above rights can be exercised by sending a request directly to the Data Protection Officer (DPO) of each relevant Concessionaire Company at the addresses indicated in point 1.

The Data Subject may lodge a complaint, pursuant to Article 57(f) of the GDPR, with the Italian Data Protection Authority, Piazza Venezia 11, 00187 Rome (RM), to assert their rights in relation to the processing of their personal data.

*Last updated on March 2026*